

Moving Forward in Carmarthenshire

The Council's Corporate Strategy 2018-2023

Annual Report 2018/19



The following sections within the document are relevant to this Scrutiny:

- **Introduction**
- **WBO 8.** Help people live healthy lives (tackling risky behaviour and obesity)
- **WBO 9.** Support good connections with friends, family and safer communities
- **WBO 12.** Looking after the present and future cultural and natural conditions of the environment
- **WBO 13.** Improving the highway and transport infrastructure and connectivity
- **Appendices**

Welcome from the Leader of the Council

To follow ...

Councillor Emlyn Dole
Leader of Carmarthenshire County Council

We welcome constructive comments on our strategies and services. Feedback from customers and service users is essential in identifying opportunities for improvement and we hope that if you have any comments or suggestions that you believe would help that you will share them with us. Please contact us at:

Listening to You, Carmarthenshire County Council, County Hall,
Carmarthen SA31 1JP or email at ListeningToYou@carmarthenshire.gov.uk

Cllr Emlyn Dole
Leader



Contents

| | | Page |
|---|---|--|
| | Introduction | 4 |
| | Carmarthenshire's Well-being Objectives | |
| Start Well | 1. Help to give every child the best start in life and improve their early life experiences | 14 |
| | 2. Help children live healthy lifestyles | 16 |
| | 3. Continue to improve learner attainment for all | 18 |
| | 4. Reduce the number of young adults that are Not in Education, Employment or Training | 20 |
| Live Well | 5. Tackle poverty by doing all we can to prevent it, help people into work and improve the lives of those living in poverty | 24 |
| | 6. Create more jobs and growth throughout the county | 26 |
| | 7. Increase the availability of rented and affordable homes | 28 |
| | 8. Help people live healthy lives (tackling risky behaviour and obesity) | 30 |
| | 9. Support good connections with friends, family and safer communities | 34 |
| Age Well | 10. Support the growing numbers of older people to maintain dignity and independence in their later years | 36 |
| | 11. A Council wide approach to support Ageing Well in Carmarthenshire | 38 |
| In A Healthy, Safe & Prosperous Environment | 12. Look after the environment now and for the future | 42 |
| | 13. Improve the highway and transport infrastructure and connectivity | 44 |
| | 14. Promote Welsh Language and Culture | 46 |
| | 15. Building a Better Council and Making Better Use of Resources | 50&52 |
| | | |
| | Appendices | 55-61 |
| Appendix 1 | How our Well-being Objectives contribute to the 7 National Well-being Goals | Enclosed |
| Appendix 2 | Our Success Measures | not all external data available as yet |
| Appendix 3 | National Survey for Wales | |
| Appendix 4 | Public Accountability Measures | |
| Appendix 5 | Regulatory Reports | Enclosed |

Introduction

In June 2018, we published a New Corporate Strategy for 2018-23. This document is an Annual Report that examines our progress in the first year 2018/19 of the strategy.

It is produced by the Council because we believe we should provide comprehensive and balanced information to the public about our services, so that they can see how we are performing and the challenges we are facing. It is also a statutory duty under the Local Government Measure (Wales) 2009 and the Well-being of Future Generations Act 2015.

Working with Partners

As a Council we are not alone in working to improve the lives of Carmarthenshire's citizens. We are collaborating with other public bodies. We have set up a Public Sector Board and this partnership has published a [Carmarthenshire Well-being Plan](#). All the separate public bodies in the partnership published their own Well-being Objectives last year and we will be working to meet many common objectives.

Equality and Diversity

Strategic Equality Plans (SEPs) are important documents that set out how public bodies will consider the needs of groups with protected characteristics, as outlined in the Equality Act 2010. This is intended to ensure that all individuals receive just and equitable treatment in respect of service delivery and strategy/policy formulation. Carmarthenshire County Council's SEP includes three key themes which look at our role as an employer, a service provider and a community leader. Under those three themes are six strategic objectives. A detailed [Action Plan](#) has been prepared to demonstrate how we will meet those Objectives.

During the year, our work with external protected groups has continued to grow and our partnership with community groups has strengthened. The Carmarthenshire Disability Partnership, chaired by the Executive Board Disability Champion has continued to develop, with a key aim of making sure that services delivered by the Council meet the needs of disabled people throughout the county. During the year, we have also worked closely with other public sector organisations to present and discuss key consultations such as the Transforming Clinical Services Programme.

Welsh Language (also, please see *Well-being Objective 14*)

We are continuing to implement the Welsh Language Standards across the Council. A great deal of internal communication has been done across the organisation and key messages were conveyed to staff at various opportunities, including the internal staff roadshows. Meeting staff face to face and discussing any issues that arise in their daily work is key in the success of the Standards. The opportunity was also taken to promote the online audio clips, glossaries, videos and new templates as well as promoting the variety of courses available to learn or improve Welsh.

During the year, we have developed a positive working relationship with the National Centre for Learning Welsh and staff have been able to access various opportunities such as Intensive and Residential Courses. Our Learning and Development Advisor (Welsh language) leads on this work and close liaison is maintained with the Policy and Partnership team, Managers, Heads of Service and our learners. The officer has increased the opportunities available to staff by researching and delivering a variety of courses that meet the different needs of our staff.

The County Strategic Forum, which is led by the Council and includes representation from the county's language promotion organisations, as well as public bodies with language policy officers, has also continued its role in developing a programme of promoting the Welsh language in the county and has contributed extensively to the preparation of the Promotion Strategy for Carmarthenshire, in line with the Promotion Standard.

A summary of our Key Success Measures

See *Appendix 2* for comparative ranking of performance

The Council is working with local, regional and national partners to improve the following measures.
Key - 😊 Better result than previously / 😞 Worse result than previously

| | | | |
|------------|---|---|---|
| Start Well | <p>1. Help to give every child the best start in life and improve their early life experiences.</p> <p><i>More detail on page 14</i></p> | <p>10.4% of children in care who had to move 3 or more times</p>  | 😞 |
| |  <p>26.6% of children are overweight or obese</p> <p><i>More detail on page 16</i></p> | <p>2. Help children live healthy lifestyles.</p> <p><i>More detail on page 16</i></p> | 😊 |
| | <p>3. Continue to improve learner attainment for all.</p> <p><i>More detail on page 18</i></p> |  <p>363.1 is the average score (best 9 exam results) for Year 11 pupils</p> | 😊 |
| | <p>1.8% year 11 pupils are Not in Education, Employment or Training (NEET)</p>  | <p>4. Reduce the number of young adults that are Not in Education, Employment or Training.</p> <p><i>More detail on page 20</i></p> | 😞 |
| | <p>5. Tackle poverty by doing all we can to prevent it, help people into work & improve the lives of those living in poverty.</p> <p><i>More detail on page 24</i></p> | <p>35.5% of households living in poverty</p>  | 😞 |
| Live Well | <p>419 Jobs created</p>  | <p>6. Create more jobs and growth throughout the county.</p> <p><i>More detail on page 26</i></p> | 😊 |
| | <p>7. Increase the availability of rented and affordable homes.</p> <p><i>More detail on page 28</i></p> | <p>247 Additional Affordable Homes</p>  | 😊 |
| | <p>TBC% of Adults who say their general health is Good or Very Good</p>  | <p>8. Help people live healthy lives (tackling risky behaviour and obesity).</p> <p><i>More detail on page 30</i></p> | |

Age Well

9. Support good connections with friends, family and safer communities.

More detail on page 34

TBC%

Of adults felt they had a sense of community



TBC%

Agree there's a good social care service available in their area

10. Support the growing numbers of older people to maintain dignity and independence in their later years.

More detail on page 36

11. A Council wide approach to support Ageing Well in Carmarthenshire.

More detail on page 38

16.6% of people are lonely



In A Healthy, Safe & Prosperous Environment

Our recycle rate is

58.94%



12. Look after the environment now and for the future.

More detail on page 42



13. Improve the highway and transport infrastructure and connectivity.

More detail on page 44

Roads that are in poor condition:



5.2% of our A Class

4.2% of our B Class

12.5% of our C Class



Cymraeg

We have **TBC%** of people who can speak Welsh

14. Promote Welsh Language and Culture.

More detail on page 46

15. Building a Better Council and Making Better Use of Resources.

More detail on page 50



9.8 staff sick days per year



Other Assessment Information

Citizen Satisfaction



[National Survey for Wales](#)

The 2018/19 National Survey for Wales data will be published in June/July 2019



[Link to Welsh Government's National Survey for Wales](#)

DRAFT

Public Accountability Measures

There is also a **National suite of measures** that all councils in Wales have to collect - *See Appendix 4*

There are two main ways of measuring improvement:-

- Year on year improvement
- How we compare with other Authorities in Wales

Year on Year Improvement

During 2018/19, **36%** of our measures improved while **61%** have declined. It has been increasingly difficult to sustain improvement as measured by these PI due to sustained budget reductions and increased demand and expectations.

The table below shows year on year results

| Year | Improved | Constant | Declined | Net Difference (Improved - Declined) |
|---------|------------------------|-----------------------|----------------------|---|
| 2018/19 | 36% (12 measures) | 3% (1 measure) | 61% (20 measures) | -25% |
| 2017/18 | 64% (16 measures) | 0% (0 measures) | 36% (9 measures) | 28% |
| 2016/17 | 65% (17 measures) | 4% (1 measure) | 31% (8 measures) | 34% |
| 2015/16 | 57.5% (23 measures) | 17.5% (7 measures) | 25% (10 measures) | 32.5% |
| 2014/15 | 56% (24 measures) | 14% (6 measures) | 30% (13 measures) | 26% |
| 2013/14 | 59% (26 measures) | 11% (5 measures) | 30% (13 measures) | 29% |

How we compare with other Authorities in Wales

This data will be available in September 2019



WALES AUDIT OFFICE
SWYDDFA ARCHWILIO CYMRU

The 2018/19 Annual Improvement Report is expected in June 2019.

During the year the Wales Audit Office issued a number of reports on Council Services and these are listed in **Appendix 5**

During the year there was also a report on one of our Well-being Objectives.

It found:-

'The Council has acted in accordance with the sustainable development principle in setting the 'step' and has effectively taken account of the five ways of working in the actions it is taking to deliver it'

Wales Audit Office – Feb. 2019

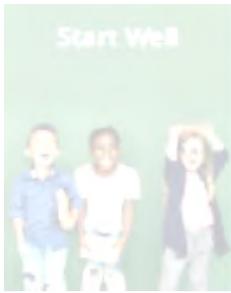
Well-being of Future Generations An examination of 'Start Well-Help children to live healthy lifestyles'



TBC



TBC



DRYFET

Life is for living, let's start, live and age well in a healthy, safe and prosperous environment

Start Well



Live Well



Age Well



Healthy, Safe & Prosperous Environment



Well-being Objectives

1. Help to give every child the best start in life and improve their early life experiences.

2. Help children live healthy lifestyles.

3. Continue to improve learner attainment for all.

4. Reduce the number of young adults that are Not in Education, Employment or Training.

5. Tackle poverty by doing all we can to prevent it, helping people into work & improving the lives of those living in poverty.

6. Creating more jobs and growth throughout the county.

7. Increase the availability of rented and affordable homes.

8. Help people live healthy lives (tackling risky behaviour & obesity).

9. Supporting good connections with friends, family and safer communities.

10. Support the growing numbers of older people to maintain dignity & independence in their later years.

11. A Council wide approach to supporting Ageing Well in Carmarthenshire.

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14. Promoting Welsh language and culture.

15. Building a Better Council and Making Better Use of Resources

Start Well





Well-being Objective 1

Start Well - Help to give every child the best start in life and improve their early life experiences

The number of children Looked After has continued to reduce

We have one of the lowest number of Looked After Children in Wales. Preventative teams such as Family Support service and Edge of Care Team have been re-designed to focus on working intensively with families and children to try and avoid the need for statutory intervention whenever possible. Systemic practice incorporating Signs of Safety model is embedding in our child care teams. The revised Families First programme, comprising 13 projects, has been delivering a range of activities in partnership with other agencies with an aim of preventing, and mitigating the effects of Adverse Childhood Experiences (ACEs). Full roll-out of the 30 hours of free childcare offer commenced in January 2019.

Why it is important

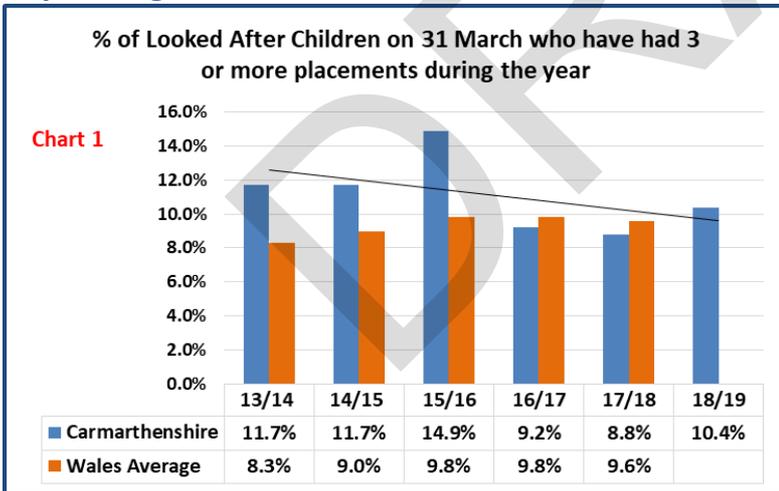
- Because giving every child the best start in life is crucial to reducing inequalities across the life course
- Early intervention is key to long term health and well-being. What happens during these early years has lifelong effects on many aspects of health and well-being – from obesity, heart disease and mental health, to educational achievement and economic status
- Because Looked After Children (LAC) are more likely to have been exposed to multiple risks associated with poor long term outcomes before entering care

Success Measure

10.4% of children in care who had to move 3 or more times

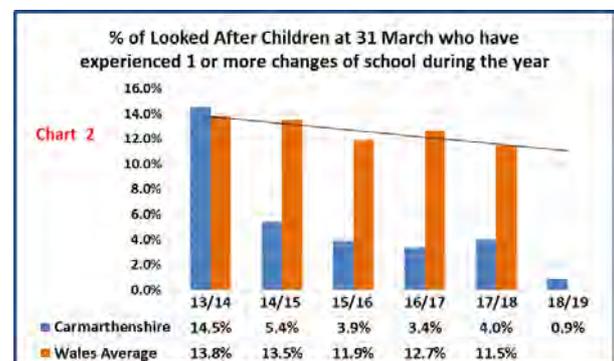


Explaining the Results



We have seen a slight dip in performance this year with 19 children having moved 3 or more times compared to 17 during 2017/18. However, it shows an overall improvement of 4.5% since 15/16. (See Chart 1)

School stability is also an important factor in improving outcomes, and it is important to note that Looked After children in Carmarthenshire experience significantly fewer school moves than anywhere else in Wales – 0.9% during 2018/19 (better than Wales average 11.5% 2017/18) (See Chart 2)



In the **long-term** our focus is on prevention and maintaining children at home with families and out of the care system wherever possible, as well as providing extra resources for foster carers to support the children in their care to avoid the need to move wherever possible.

Progress Made

- ⊙ **30 hours free childcare offer** will be a significant savings for many Carmarthenshire families. To date **557** applications received from Carmarthenshire parents/carers, **180** Carmarthenshire Childcare providers have signed contracts, and **£172,640.25** in payments has been administered to local childcare providers since implementation.
- ⊙ We are continuing to implement the **Team Around the Family (TAF)** approach across the county for 0-25 year olds. The Eligibility document regarding thresholds and access to TAF services has been completed. The new JAFF, and the new TAF-in-Schools project have also commenced implementation since April 2019.
- ⊙ **9291 individuals** received support from **Families First (FF)** projects during 2018-19. From April 2019 FF programme will be included with 6 other funding streams under the Children & Communities Grant (CCG).
- ⊙ **Flying Start** service is being fully delivered across 18 areas, covering 768 postcodes within Carmarthenshire. FS Health Visitors are delivering the healthy child Wales Programme (HCWP) through a multi-disciplinary approach.
- ⊙ **Attachment awareness** training has been provided to all 73 schools that have looked after children, and is being embedded as part of the core training within the 'behaviour transformation programme' in schools.
- ⊙ An active consultation group for care experienced children called ECHOES, run jointly with Voices from Care and Children's Services have developed the 2019 Corporate Parenting Strategy.

CELEBRATING SUCCESS: LOOKED AFTER CHILDREN AND CARE LEAVERS FESTIVAL OF CELEBRATION

In the company of council officers, a number of children and young people received an award for their academic success, artwork, sporting and volunteering contributions. A young person compered the event very effectively and a special talk was given.



Executive Board Member
For Education & Children
Cllr Glynog Davies



View our [detailed progress here](#) against this objective



Well-being Objective 2

Start Well - Help children live healthy lifestyles

Obesity in children in Carmarthenshire is reducing

The obesity rate in Carmarthenshire is at its lowest point for four years. This remains a long term invest to save objective ensuring the long term health of children.

Why it is important

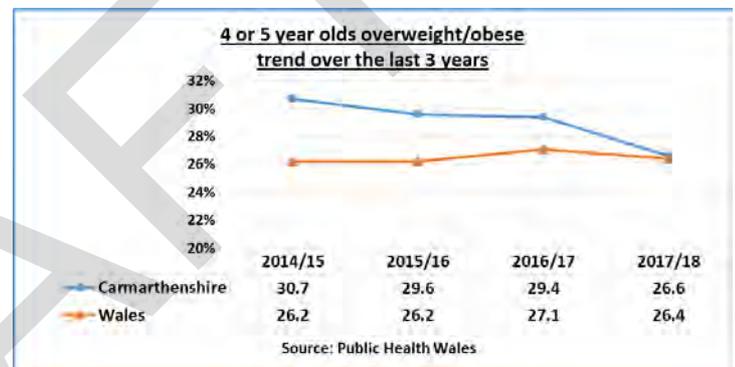
- The [Play Sufficiency Assessment](#) identified playing outside as the most popular setting for children but also found that 32% of parents worried about their child's safety.
- Assessment engagement activity with primary school children showed being physically active to be the second most important factor for the positive well-being of children.
- Living healthy lives allows children to fulfil their potential and meet education aspirations.
- Habits established early in life remain with people to allow them to play a full part in the economy and society of Carmarthenshire.

Success Measure

26.6% of children are overweight or obese



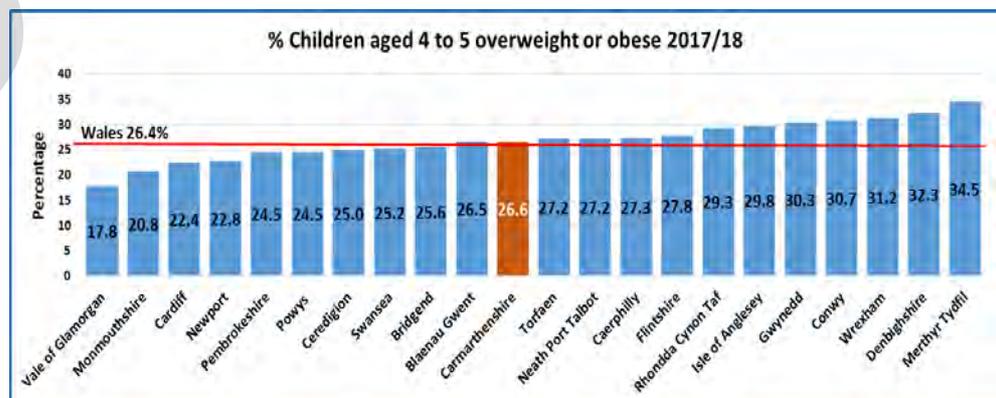
(An improvement on the previous year)



Explaining the Results

[Public Health Wales](#) (PHW) NHS Trust published its data on the 2017/18 Child Measurement Programme (CMP) for Wales which contains findings of the programme of child measurements carried out with children attending reception class in schools in Wales. 93.2% of eligible children participated in the programme in Carmarthenshire with 94.1% in Wales.

- There has been a downward trend in the **% of overweight or obese** children aged 4 to 5 in Carmarthenshire over the last 4 years. From **30.7%** in 2014/15 to **26.6%** in 2017/18 and moved from 3rd highest to 11th highest in Wales. The gap between us and the Welsh average has closed and currently just above the figure of 26.6%.



- The proportion of children who are **obese** has reduced slightly from 14% in 2016/17 to **13%** in 2017/18.
- Obesity in childhood often persists into adult life, leading to related health problems like type 2 diabetes, liver disease, higher rates of heart disease, and some cancers.

Progress Made

- ⦿ The **Healthy Schools Scheme** is now in its 15th year with 100% of schools now on board with the scheme. During this academic year a total of 9 schools were successful in completing another phase of the scheme and were presented with their awards at the Annual Healthy Schools Award Ceremony. 109 schools have achieved phase 1; 106 schools have achieved phase 2; 101 schools have achieved phase 3; 72 schools have achieved phase 4; 37 schools have achieved phase 5; 2 school, Parc y Tywyn and Nantgaredig, has achieve Phase 6; 2 schools, Nantgaredig and Peniel, have achieved the National Quality Award.
- ⦿ Training delivered to pupils includes; 70 Year 12 pupils attended the 2 day Sexual Health and Relationships Educator training course which is delivered annually by the Healthy Schools team in partnership with the Local Senior Sexual Health Nurse; 145 Year 5 and Year 6 pupils were trained as Playground buddies during this academic year by the Healthy Schools Team. As a result 2 schools within the Authority were commended by ESTYN in their inspection reports for implementing the scheme due to its positive impact on the well-being of its pupils. The Playground Buddy Scheme continues to work very well in schools by reducing levels of loneliness, low level conflict and increased levels of feeling safe amongst pupils.
- ⦿ 104 delegates attended a Well-being Conference delivered by the Healthy Schools Team in order to raise awareness on the importance of **Mental & Emotional Health** of both pupils and staff and its impact on performance.
- ⦿ Actif Sport & Leisure view the Sports Ambassador programme as key way of developing **physical activity** opportunities in schools and the community investing time to encourage young people to be 'Hooked on Sport for Life'. Offering the full ambassador pathway from bronze to platinum, Actif Sport & Leisure increased the number of participants from 75000 in 2016/17 to 107615, with 2000 active hours increasing to 3045 active hours in 2017/18. 95 Primary schools out of 98 and all 12 secondary schools are currently delivering the ambassador programme and each year the success of the programme is celebrated with all volunteers

Carmarthenshire's Outdoor School Scheme



Executive Board Member
For Education & Children
Cllr Glynog Davies



View our [detailed progress here](#)
against this objective



Well-being Objective 3

Start Well - Continue to improve learner attainment for all

Examination outcomes continue to Improve

Carmarthenshire's performance at GCSE continued to improve with 58.2% of our learners achieving the Level 2 Inclusive indicator (at least 5 number GCSE passes at grade A* to C including mathematics and language). This result places us comfortably above the Wales average of 55.1%.

At a national level, this year's GCSE results have hit the headlines with the impact of issues such as revised examination specifications triggering levels of variance in outcomes across Wales. We have to be cautious when considering any comparisons with the performance trends from previous years' data.

Within Carmarthenshire, we continue to emphasise and focus on the progress our learners achieve from their individual starting point and firmly believe that this is the true measure of success and celebration.

Why it is important

- We all want all of our children and young people to have the best possible start in life by supporting them to gain the skills and knowledge they need to lead happy, healthy, fulfilling lives.
- We want to improve outcomes for all ages through lifelong learning, to enable them to thrive in 21st Century living and the world of work.
- Research by *The Institute of Education* suggests that attending a good pre-school and primary school can have more impact on children's academic progress than their gender or family background (Taggart, 2015)
- Our service remains committed to both the principles and priorities as outlined in the Welsh Government's most recent strategic document '[Education in Wales: Our National Mission.](#)'

Success Measures



363.1 is the average score
(best 9 exam results) for Year 11
pupils



6th highest in Wales
Source: StatsWales



93.9%
Attendance at
Primary Schools
93.8%
Attendance at
Secondary Schools

*Both results have declined
from previous year
(Primary 94.4% & Secondary 94.3%)*
Source: StatsWales

TBC

TBC%
are satisfied with
their child's
primary school



(TBC on the previous year of 90%)
TBC in Wales

Source: National Survey for Wales

Explaining the Results

- The average score based on the **best 9 exam results** for Year 11 pupils during 2018/19 (2017/18 Academic Year) is 363.1 where girls had an average score of 375.2 and boys 352.5. This is an improvement on the previous year and well above the Welsh average of 349.5.
- **School attendance** in both Primary and Secondary schools in Carmarthenshire *declined* during 2018/19 (2017/18 Academic Year). Primary school attendance reduced from 94.4% to 93.9% and from 21st to 22nd position and worst in Wales. Secondary school attendance reduced from 94.3% to 93.8% and from 9th position to 11th position. There will be robust consultation with Governors, Headteachers, Educational Welfare Service and related professionals to develop an action plan to improve school attendance moving forward.
- The [National Survey for Wales](#) data will be published **late June/July.**

Progress Made

- ⦿ An impressive 72.1% of our Carmarthenshire GCSE entries were graded A* to C, remaining well above the Wales average of 61.6%. In addition, performance at the highest end of awarded grades witnessed an encouraging 18.1% of our pupils achieving grades A* to A compared to 18.5% across Wales.
- ⦿ Further success has also been gained by our pupils within the National Welsh Baccaalaureate with 62.9% of pupils achieving this award, compared with 57.6% achieving nationally.
- ⦿ At Key Stage 5, the commitment and dedication shown by our students and their schools resulted in nearly 78% of students achieving A*-C grades (an increase of 1.8% in comparison to results in 2017) which witnessed Carmarthenshire remaining comfortably above the Welsh national average of 73.8%. Almost a quarter of the grades awarded (24.8%) were at the A*- A level. Improved outcomes were also reflected in the AS Level grades with 91.8% of entries being awarded an A - E grade. An increasingly effective range of learning opportunities on offer to our AS students has ensured a 4.6% increase in the A - E pass rate over the last three years.
- ⦿ During the academic year 2017-18, Estyn inspected 16 primary schools and one Pupil Referral Unit. These schools were inspected under the new inspection framework. Most schools inspected received 'Good' or better in all 5 inspection areas. An encouraging number of our schools received judgements of 'Excellent' against specific areas within the Framework and were invited to provide 'Good Practice Case Studies' to support the work of other schools. This is cause for much recognition and celebration and builds well on our previous year's performance. Indeed, our schools and services have continued to work hard through effective partnership to achieve such pleasing and encouraging outcomes.
- ⦿ The Modernising Education Programme continued apace benefitting thousands of our learners with the completion of major projects, valued at over £20 million, at Ysgol St. John Lloyd, Ysgol Parc y Tywyn, Ysgol Pontyberem and the completion of the phase 1 at Ysgol Llangadog.

OFFICIAL OPENING OF YSGOL GYMRAEG PARC Y TYWYN

To commemorate the occasion local bard and national Chair winner Rev. Meirion Evans wrote an *englyn* (a traditional Welsh short poem form)



*This is our garden, this is our old language's oasis
between the barren dunes,
and after sowing from this grows
the green shoots of our scholars.*



Executive Board Member
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Cllr Glynog Davies



View our [detailed progress here](#)
against this objective



Well-being Objective 4

Start Well - Reduce the number of young people that are Not in Education, Employment or Training (NEET)

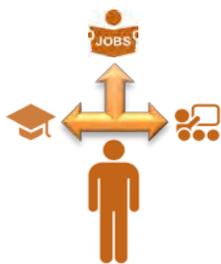
The number of NEET has risen for the first time in 3 years

The number of Year 11 NEET young people in Carmarthenshire has risen slightly for the first time in three years. The figure of 1.8% however remains below that of 2016/17. Disappointingly we have also seen an increase in Year 13 NEET young people. We will continue to work to ensure that all our young people will remain in Education, Employment and Work Based Training

Why it is important

- Reducing the number of NEET young people reduces the effects of poverty and the wider cost to society of support services, reliance on benefits and offending.
- It is essential to maximise the life opportunities of children, ensuring that as many young people as possible are able to progress to school 6th forms, Further Education Colleges, apprenticeships, training provision or work.
- It enables young people to contribute positively to their local communities.

Success Measures



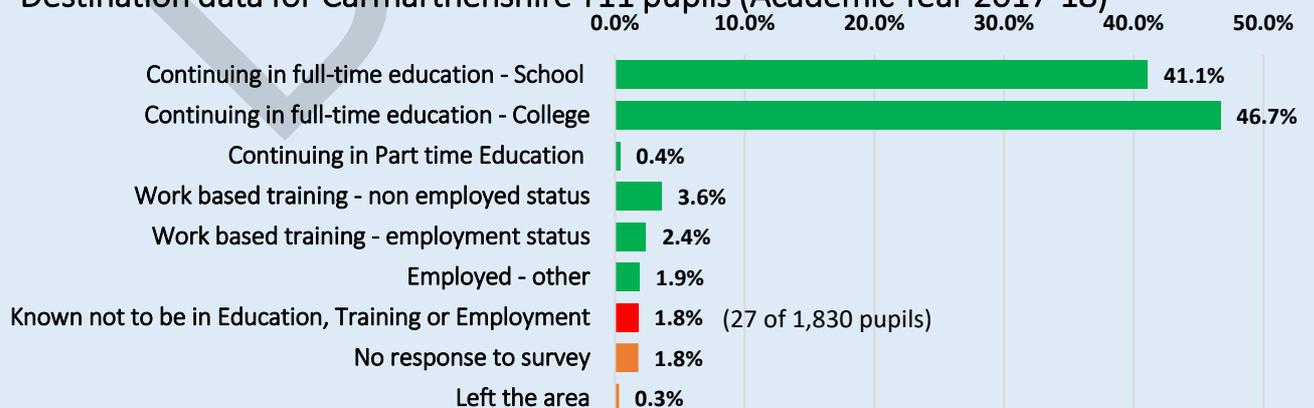
1.8% year 11 pupils &
4.9% year 13 pupils
 are Not in Education, Employment or Training (NEET)
 (Previous year - Yr 11: **1.4%** & Yr 13: **3.0%**)



Explaining the Results

- 1.8%, or 32 of **Year 11** pupils becoming NEET equated to 96.1%, or 1,743 pupils remaining in Education, Employment or Training. A small number of pupils (38), either did not respond to contact or were known to have left Carmarthenshire. The result ranked 14th in Wales and above the Welsh average of 1.6%.

Destination data for Carmarthenshire Y11 pupils (Academic Year 2017-18)



- 4.9%, or 33 out of 673, **Year 13** pupils were known to become NEET, with 41 pupils either not responding to contact or being known to have left the area. Factors previously affecting the result include the rising cost of higher education, young people's awareness of training and employment opportunities and limited identification of this group of young people by schools following the A Level results. We will seek qualitative data to improve on this situation.

Progress Made

- ⦿ We have continued to deliver the local elements of the Cam Nesa and Cynnydd European Social Fund (ESF) projects, providing support services for young people at risk of becoming NEET. Funding for Cynnydd has been confirmed until 2022 while we await an announcement about continuing Cam Nesa funding. In seeking alternatives beyond ESF Funding we have used the Alternative Learning Company to deliver provision for 33 Key Stage 4 learners. This initiative is now being evaluated.
- ⦿ We are working in collaboration with the Regeneration department and Secondary Head Teachers to align learning pathways with the City Deal. The soon to be launched local curriculum will help to embed these pathways.
- ⦿ We have continued to discuss opportunities for apprenticeships within the county with Coleg Sir Gar including a heightened vocational offer for young people in the Llanelli area.
- ⦿ We have increased participation with young people, such as involving them in recruitment off staff and gathering their views and opinions to influence business planning and setting of priorities within our Youth Support Service, in order to effectively engage with those children and young people who are NEET. As a Council we employed 15 Apprentices 2017-19 and 18 Graduates.
- ⦿ Carmarthenshire's delivery of the Welsh Government Youth Engagement and Progression Framework includes identification of young people most at risk of disengagement, brokerage and co-ordination of support, tracking and transition of young people through the education system, provision to meet identified needs and developing the employability skills and opportunities for employment. This work is delivered primarily by the County Council's Youth Support Service, together with schools, Coleg Sir Gar, training providers, voluntary organisations and Careers Wales.

A group of young people volunteering to transform the area around the reservoir in Tanerdy



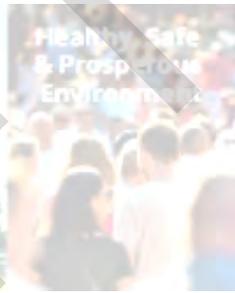
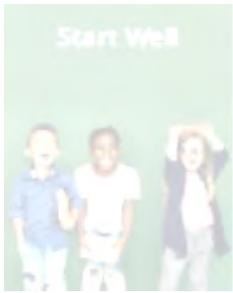
This will support their job prospects in the future, have a huge impact on their own skills development, self-esteem and confidence



Executive Board Member
For Education & Children
Cllr Glynog Davies



View our [detailed progress here](#)
against this objective



DRYTEXT

Live Well





Well-being Objective 5

Start Well/Live Well - Tackle poverty by doing all we can to prevent it, help people into work & improve the lives of those living in poverty

650 more households living in poverty (up from 35% to 35.5%)

Welsh Government defines poverty as when a "household income is less than 60% of the GB median income". This means a household where income is less than £18,868 a year (i.e. 60% of £31,446).

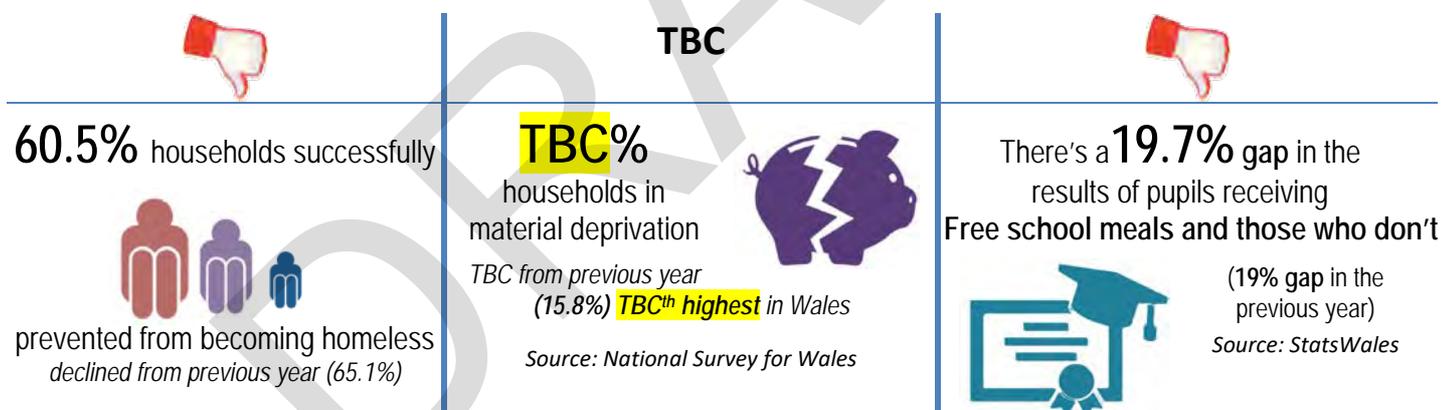
Therefore, 35.5% can be defined as living in poverty in Carmarthenshire which is above the Welsh average of 33.6% and has moved from 8th to 13th worst in Wales.

| Household Income Figures Source: CACI's 'PayCheck' data | | | | | | | | | | |
|---|-------------------|--------------------|-------------------|------------------|-------------------|------------------|-------------------|------------------|-------------------|--------------------|
| Households Living in Poverty | 2014 | | 2015 | | 2016 | | 2017 | | 2018 | |
| | Carms | Wales | Carms | Wales | Carms | Wales | Carms | Wales | Carms | Wales |
| | 29,956 (37.1%) | 446,586 (33.6%) | 29,086 (36.3%) | 459,283 (35%) | 29,020 (35.9%) | 460,322 (34%) | 28,223 (35.0%) | 450,616 (33%) | 28,881 (35.5%) | 456,971 (33.6%) |

Why it is important

- Poverty and deprivation have serious detrimental effects across all aspects of well-being. It limits the opportunities and prospects for children and young people, damages the quality of life for families and communities
- Poverty can be a barrier to full participation in society and is too often an intergenerational experience which poses a significant threat to experiencing positive well-being both now and in the future
- Two Carmarthenshire wards (Tyisha and Glanymor) were in the top 20 worst wards for childhood poverty in Wales (both at 41.3%) Source: End Child Poverty, Loughborough University, 2019 - commissioned by the End Child Poverty Network

Success Measures



Explaining the Results

- Of the 413 households **threatened with homelessness** during 2018/19, **250 were successfully prevented from becoming homeless – 60.5%**. There were 120 unsuccessful preventions. The introduction of Universal Credit is beginning to have an impact with some private landlords being reluctant to continue with benefit claiming tenants. We have also we have identified that private sector tenants tend to approach the service at the point of eviction rather at the point of receiving notice, this then reduces the time to engage with the landlord to prevent or relieve the situation.
- According to the 2018/19 [National Survey for Wales](#) **Data will be published June/July 2019**
- There's a **19.7%** gap between the average score based on the best 9 **exam results** for Year 11 pupils receiving **Free School Meals (FSM)** and **those who don't (Non-FSM)**, this has increased slightly from a 19% gap in the previous year. This is the 7th smallest gap in Wales (previously 6th). However the FSM score has increased from 307.6 to 308.1 (but the score for Non-FSM has also increased by more, from 360.8 to 375.5).

Progress Made

- ⦿ We have developed a new homelessness action plan that will provide more focus on prevention and making people aware of the need to contact us at an earlier stage should they be experiencing housing problems.
- ⦿ A newly formed team also provides a package of advice and support to all prospective tenants to discuss their responsibilities as part of the tenancy agreement. This includes: how to pay their rent and make a benefit claim. Training sessions have been initiated where prospective tenants on our Housing Choice Register undertake a 1 day course which provides information on tenancy issues in far more detail.
- ⦿ After receiving Communities 4 Work and Communities 4 Work Plus programmes,
 - 589 adults received employability support - 100% felt more confident about seeking work.
 - 418 received digital inclusion support with 100% feeling more confident in using the computer.
 - 402 residents gained accredited qualifications in employment related courses.
- ⦿ We now pay our staff the equivalent of the Foundation Living Wage (a voluntary living wage level). This impacts the lowest paid staff who will receive the equivalent of £8.75 per hour (April 2018) which is higher than the National Living Wage (statutory requirement) of £7.83 (April 2018).
- ⦿ The Community Bureau has helped community, voluntary and charitable groups and social enterprises in Carmarthenshire to access support, advice and grants quickly. . During the year 5 enterprises have been created, 25 jobs have been created, 50 jobs safeguarded and 350 individuals have gone into training/education and we have supported, working with CAVS, 450 people into volunteering.
- ⦿ We have carried out extensive engagement in the Tyshia ward to listen to the needs and concerns of its residents. We are in the process of implementing an ambitious master plan that will address the areas needs in terms of housing mix, the environment and general community safety and facilities as well as specific issues such as antisocial behaviour, fly tipping and litter.

Customer service Hwb in Ammanford gets the thumbs up!



People can make payments, get job and training support, access digital facilities, find out about volunteering opportunities and more



Executive Board Member
For Communities and Rural Affairs
Cllr Cefin Campbell



View our [detailed progress here](#)
against this objective



Well-being Objective 6

Live Well - Create more jobs and growth throughout the county

Regeneration is the Councils' number one priority - during 2018/19 we created 419 jobs

These jobs were created through:-

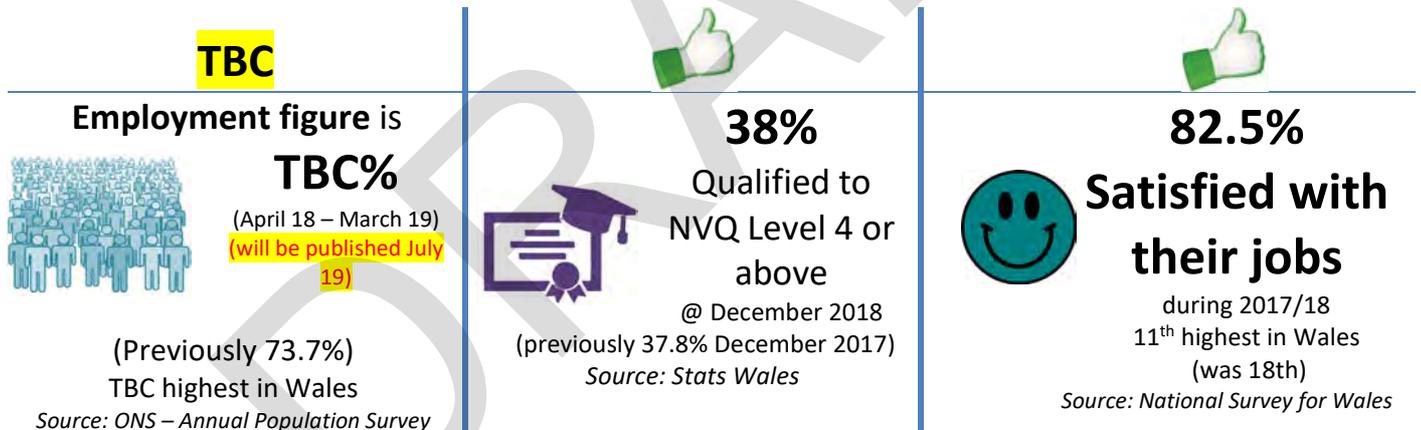
Business Development and Engagement; Beacon Bursary and Incubation; Llanelli Town Centre Schemes; Carmarthenshire Rural Enterprise Fund and Community Bureau

In addition through specific world of work schemes, **951** people were supported to volunteer and **137** were supported into jobs. We secured **£16.2m** private sector and external funding investment. We accommodated **111** Jobs as a result of 5 Transformational Commercial property development fund projects.

Why it is important

- Increasing employability is fundamental to tackling poverty, reducing inequalities and has a dramatic impact on our health and ability to function in everyday society.
- We must tackle a GVA (gross value added) gap that is widening between UK GVA & Wales GVA; *GVA is the measure of the value of the wages and profits from goods and services produced in an area.*

Success Measures



Explaining the Results

- **....Comment to follow when employment figure is published in July 19.**
- **38%** of working age adults living in Carmarthenshire are **qualified to NVQ Level 4 or above** in 2018, this is up slightly on the previous year of 37.8% and just above the Welsh average of 37.8%. We are 9th highest in Wales moving up from 10th the previous year.
- According to the [National Survey for Wales](#), **82.5%** of those participated were moderately or very **satisfied with their jobs**, this is above previous year's result of 80%. We have moved up from 18th to 11th position in Wales
- Median Gross Weekly Pay has reduced by 1.2% (from £517.8 to £511.4) Carmarthenshire has gone down from 5th highest wage in Wales for 2017, to the 11th highest in 2018. This is below the Welsh average of £518.6

Progress Made

- ⦿ Delivery of the project plan for the **Llanelli Wellness and Life Science Village**:-
 - Continued with the development of the detail for phase 1 plus energy and infrastructure. Works are now completed to the end of the Royal Institute of British Architects (RIBA) Stage 2 requirements and a tender for ground investigation works has also been undertaken.
 - The Outline Planning application for the Wellness Village has been approved and the Natural Resources Wales flood risk requirements have been met.
- ⦿ **Carmarthenshire Business Fund** was launched in July 2018, to support the set-up of local businesses. It has proved popular with the business community.
- ⦿ Development continues for many of the initiatives and projects which are helping to deliver and support the **Carmarthen, Ammanford & Rural transformational plan**, for example :-
 - The third party led Yr Egin project successfully opened its doors in late summer which has facilitated the relocation of S4C's headquarters in Carmarthen along with a number of related businesses
 - Pendine Attractor Project - work has commenced on the £7m Pendine Attractor project which will see on completion in summer 2020 a new sands of speed museum, 42 eco hostel, external exhibition area, events area, beach sports area, adventure playground, museum gardens and improved parking facilities.
- ⦿ To date, from the initial £2m allocation from the **Rural Enterprise Fund**, 16 businesses have benefited and fourteen of those businesses are now operating in their new or improved premises. This has resulted in an investment in excess of £3m and the creation of 64 jobs in rural Carmarthenshire.
- ⦿ We have continued to deliver the Countywide **Tourism** Destination Management Plan 2015-2020 to support the promotion of Carmarthenshire as an attractive and quality place to visit and stay.
 - 41 major articles on Carmarthenshire were generated by the Council in the media with an equivalent advertising value of £186,000
 - New campaigns of 'Set Jetters' taking advantage of the TV series Keeping Faith and 'Antiques and Brocante' Trail have both gained significant media traction.

Film Set – Carmarthenshire *Country File* being filmed in Llansteffan



Executive Board Member
For Economic Development
Cllr Emlyn Dole (Leader)



View our [detailed progress here](#)
against this objective



Well-being Objective 7

Live Well - Increase the availability of rented and affordable homes

On track to meet the affordable homes target of 1,000 additional affordable homes between 2016 - 2021

Good quality, affordable homes are the bed rock of healthy and sustainable communities. We have delivered over 650 additional affordable homes since 2016 as part of the affordable homes plan

Why it is important

- Good quality affordable homes promote *health and well-being*, meeting the individual needs of the residents, building strong sustainable communities and places where people want to live.
- Good quality energy efficient affordable homes are good for the *People and the Environment* - as the energy use within the home will be reduced, having a significant effect on reducing the fuel costs for the occupying residents. It will also have a significant effect on reducing pollutants in the atmosphere and mitigating fuel poverty in our communities.
- It's good for the *Social Structure* - well-placed affordable housing developments allow communities to welcome a wide range of families and to create a vibrant, diverse, group of residents.
- It's good for the *Economy* - in order to thrive, new businesses need easy access to its workforce. Affordable housing developments ensure that working families will remain in their community.

Success Measure

+ 247

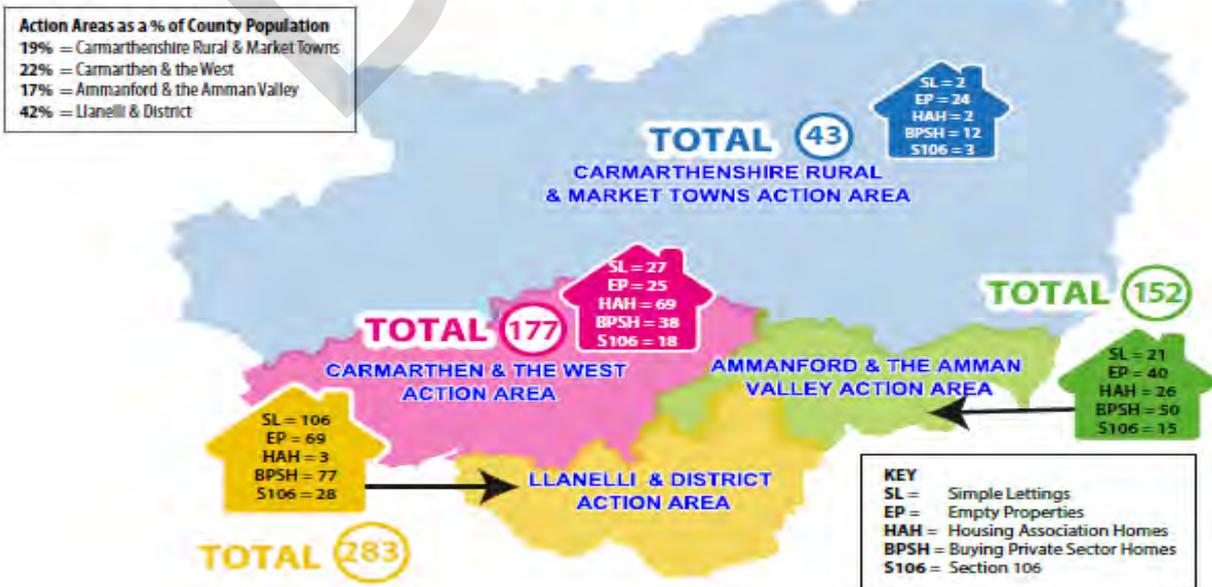
Additional Affordable Homes during 2018/19



Explaining the Results

Affordable Homes Performance - Overall Performance from April 2016

655 Affordable Homes Delivered



Progress Made

- As part of the 2016 - 2021 Affordable Homes Plan to date we have provided **655** additional affordable homes made up of the following:-

156: Simple lettings agency
(32: 16/17; 63: 17/18; 61: 18/19)

158: Empty homes brought back into use
(28: 16/17; 63: 17/18; 67: 18/19)

195: Buying private sector homes
(45: 16/17; 69: 17/18; 81: 18/19)

82: Housing Association new build development (45: 16/17; 20: 17/18; 17: 18/19)

64: Contribution by development (section 106) (23: 16/17; 20: 17/18; 21: 18/19)



- We have bought **173** private sector homes to increase the council's own housing stock. **22** homes have also been bought directly by Bro Myrddin Housing Association.
- Both our first two Council new build developments at Dylan and Garreglwyd are now on site building 48 new homes.
- Through the planning system (Section 106) **64** homes have been provided for [Low Cost Home Ownership](#) and nominated to local people who needed help to buy their own home.
- Carmarthenshire County Council is already making excellent progress on its promises to deliver 1,000 more affordable homes by 2021 and further plans are in place to build nearly 1,000 additional Council homes.



Executive Board Member
For Housing
Cllr Linda Evans



View our [detailed progress here](#) against this objective



Well-being Objective 8

Live Well - Help people live healthy lives (tackling risky behaviour and obesity)

Almost 1.6 million visits to our Sport & Leisure Facilities, generating a Social Value Return of £5.9 million during 2018/19

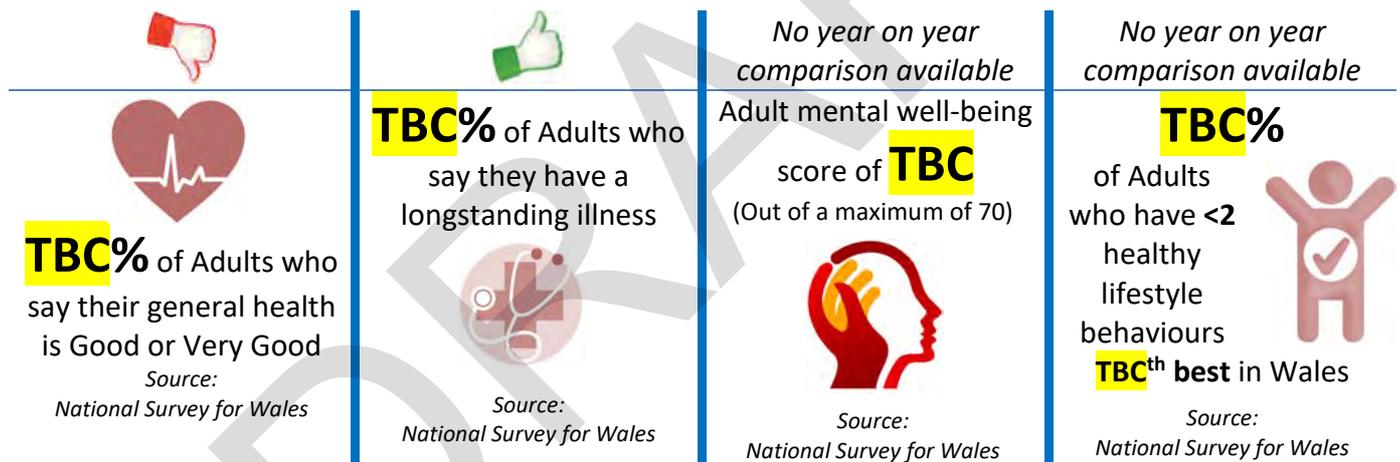
We want Carmarthenshire to be a place:

- That is the most active and healthy in the UK
- Where every person is an active participant at a *Community Club or Leisure / Cultural Facility*
- Where every child is hooked on Leisure / Cultural activity for life.

Why it is important

- Because our way of life is changing, people are living longer with a higher quality of life.
- Because the challenge is to prevent ill health.
- Because living healthy lives allows people to fulfil their potential, meet educational aspirations and play a full part in the economy and society of Carmarthenshire.
- Because many of the preventive services and interventions required to maintain health, independence and well-being lie outside health and social care.

Success Measures



Explaining the Results

The following [National Survey for Wales](#) shows that:-

- Comment on **general health is Good or Very Good** will follow once the results are received June/July 2019.
- Comment on participating adults with **longstanding illness** will follow once the results are received June/July 2019.
- **Mental well-being score** is based on 14 positively worded statements asked as part of the survey which represents positive attributes of wellbeing and covers both feeling and functioning as opposed to mental illness or disorder and is suitable for use in the general population. **Comments will follow once the results are received June/July 2019.**
- Comments on **fewer than two healthy lifestyle behaviours** will follow once the results are received June/July 2019.

Progress Made

- ⦿ In September 2018 Carmarthenshire played host to the start of the OVO Energy Tour of Britain. It was the first time that the Tour had started in South Wales and Pembrey Country Park was the fantastic start venue for the race. Pembrey Country Park and town and villages throughout the county welcomed 120 of the world's top professional cyclists in what is considered Britain's biggest professional cycle race. The Tour provided the county with a fantastic opportunity to showcase its unique and beautiful landscape both nationally and internationally with the race being broadcast live to 125 countries. Many communities held fun-filled days of activities with refreshments, and opportunities for children and adults alike to get involved and come together as a community to help celebrate this fantastic event as it made its way through the county. Kidwelly leg of stage: - <https://www.youtube.com/watch?v=ltm6aTlOKd4>
- ⦿ We have continued to monitor *air quality* (nitrogen dioxide) for the residents of and visitors to the County implementing a sampling programme. This supports a consultation for Air Quality Management Area's action plans for Llanelli and Carmarthen as well as the current action plans for Llandeilo. Data has been captured across all sites and results assessed and reported.
- ⦿ Following over £1m of investment in 2016/17 to enhance the fitness facilities at our leisure centres, creating more space and bringing in brand new state of the art fitness equipment, the number of visits has increased by 23% (from almost 1.3 million prior to the investment, to almost 1.6 million in 2018/19). This has also resulted in an increase in fitness income of 33%/£320k (from £975k prior to almost £1.3m in 2018/19).
- ⦿ A further 1,446 people were referred to the *National Exercise Referrals* (NERS) scheme during 2018/19, with 58.7% engaging with the scheme, an increase on 53.8% in 2017/18. Over 55% completed the 16 week programme, far exceeding the 50% target set.
- ⦿ Our mental health teams, leisure colleagues and Run Wales collaborated to pilot a project that trained a group of individuals with mental health issues from Llanelli to compete in the Swansea half marathon and also in local park runs. This innovative project saw the average wellbeing score of participants rise from 36 to 51 (an increase of 41%). The successful collaboration has since been extended to include the Homes & Safer Communities Division and additional sport national governing bodies, drawing in £22k to offer a programme to Ammanford and Carmarthen areas in 2019/20.
- ⦿ Pembrey Country Park has a new all-inclusive cycle hire scheme, namely 'Cycle For All'. There are 38 new cycles ranging from hybrid bicycles, wheelchair transporters, twin bikes, adult and child size tricycles, 4 seater family bikes and recliner bikes.



Executive Board Member
For Culture, Sport & Tourism
Cllr Peter Hughes-Griffiths



View our [detailed progress here](#)
against this objective



Well-being Objective 8

Live Well - Help people live healthy lives
(tackling risky behaviour and obesity)

The following are our commitments and end of year progress comments for this Well-being Objective during 2018/19.

| Last Year's Commitments | ✓ ✗ | Progress Comment | Scrutiny |
|--|--------|--|----------|
| A - Eat and breathe healthily | | | |
| We will review catering provision across the Leisure Division. (Ref 13190) | ✓ | A catering plan for the division is in place, with focus on bringing services `in-house`. Catering manual developed. Branding guidance drafted with key themes underpinning brand e.g. locally sourced; healthy slant; quality service. Site specific plans drafted for further development and implementation. | COMM |
| We will continue to monitor air quality (nitrogen dioxide) for the residents of and visitors to the County. This will be carried out by regular assessments and, where necessary, sampling programmes. (Ref 13191) | ✓ | Action plans for the Air Quality Management Areas in Llanelli, Carmarthen and Llandeilo and the relevant phases have been implemented. We have continued to monitor air quality (nitrogen dioxide) for the residents of and visitors to the County throughout the year. This will be carried out by regular assessments and, where necessary, sampling programmes. Annual reports of this work have been submitted to Welsh Government. In addition to this, we have worked with a school in one of the AQMA's engaging with pupils to raise awareness of poor air quality and to instigate change in school journey behaviours. | E&PP |
| We will monitor private water supplies to ensure safety for the residents in Carmarthenshire. The service will explore the possibility of extending the programme to testing for the presence of radon and remediation as necessary. (Ref 13192) | ✓ | The private drinking water programme falls between the months of October and December and was completed. A return detailing this work was sent to the Drinking Inspectorate in January as required. In regards to monitoring radon in water, officers are awaiting further clarification from Welsh Government on sampling details such as methods and costs. It is anticipated that this information will be available on an all Wales basis in preparation to implement for next year. | E&PP |
| We shall ensure that a very high percentage of food establishments meet food hygiene standards (PAM/023) (2017/18 Result - 97.91%/2018/19 Target - 93%) | ✓ | 2018/19 Result – 95.77% 1,833 out of 1,914 food establishments in Carmarthenshire met the food hygiene standard during the year. | E&PP |
| We shall ensure that all high risk Food businesses that are liable to a programmed | ✓ | 2018/19 Result – 100% | E&PP |

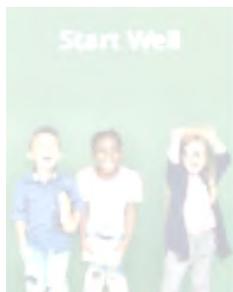
| Last Year's Commitments | ✓ x | Progress Comment | Scrutiny |
|--|--------|---|----------|
| inspections are inspected. (PPN/001ii) (2017/18 Result - 100% / 2018/19 Target 100%) | | All 484 Food Hygiene high risk businesses that were liable to a programme inspection during the year were inspected. | |
| We will utilise information from the population needs assessment to plan the service at the 3 Locality area levels, which incorporate the GP clusters. This will provide a more detailed understanding of what's needed and allow planning of health and social care services at Locality Level. (Ref 13193) | ✓ | Locality Plans continue to be updated on quarterly basis to reflect local needs and inform place based commissioning. | SCH |
| We will work with community organisations to improve access to the network of footpaths and bridleways across the County. (Ref 13194) MF5-68 | ✓ | Seven Community Council's and 1 Community Organisation continue exercising their powers to maintain and improve the network on behalf of Carmarthenshire County Council. We continue to negotiate agreements with the outstanding town/community councils so that they can maintain and improve routes in their areas, this is an on-going process. | COMM |
| B - Physical Activity | | | |
| We will manage a Workplace Health & Well-being Co-ordinator & team of champions to effect change in physical & mental well-being activity levels of staff and adults on a sustainable basis for the department. (Ref 12601) | ✓ | The Health and Wellbeing programme seeks to encourage and support employees to make positive lifestyle changes and take responsibility for their health, through provision of advice, support, events and activities. The programme is led by the Health and Wellbeing Co-ordinator, supported by a network of 'Health & Wellbeing Champions'. The Champions are authority employees volunteering for this role in addition to their current duties throughout the organisation who provide support and advice to colleagues. The Coordinators will focus on working with employees to develop achievable programs of health and wellbeing interventions. To date a number of health and wellbeing events have been held across the Authority ranging from employee lung function tests to a Health and Wellbeing Fair which consisted of a variety of stalls all focussed on informing and improving the health and wellbeing of | COMM |
| We shall invest in the County's leisure centre provision with the development of a new facility in Llanelli as part of the Wellness Village. (Ref 12602) MF5-61 | ✓ | The Wellforse hub group has continued to meet regularly and feed into project board. Design development for building well advanced with updated capital costs due in April '19. Draft revenue modelling and business plan completed. Revenue and capital costs linked. Design development linked to wider health village objectives with strong links to health. | COMM |

| Last Year's Commitments | ✓ ✗ | Progress Comment | Scrutiny |
|--|--------|---|----------|
| <p>We will implement the Cycling Strategy for Carmarthenshire that will focus on 5 key strategic themes. 1- Education, Development & Training; 2-Infrastructure and Facilities; 3-Marketing & Branding; 4-Tourism and 5 – Events. (Ref 13195). (Part of MF5-1- Carmarthen Velodrome)</p> | ✓ | <p>The Carmarthenshire Cycling strategy has been signed off by members. Investment continues in facilities: Carmarthen Velodrome fully re-furbished; new closed road circuit in Pembrey; Tywi Valley path works initiated; Active travel schemes delivered e.g. cycle path from Hendy to Llanelli; with further projects in the pipeline.</p> <p>County hosted the Grand depart of the 2018 Men`s Tour of Britain, with plans for further high profile events in 2019 and future years.</p> <p>Development work with clubs, schools and local businesses ongoing.</p> | COMM |
| <p>We will review and implement an improved pathway of aquatics provision that enables participants to reach their full potential. (Ref 13196)</p> | ✓ | <p>There is a new aquatics staffing structure in place. Further approved amends to be implemented shortly to improve quality through mentoring and workforce progression pathways. Aquatics pathway mapped and displays to be at all sites imminently. Best model not in place at all stages, so work remaining at Swim Club level in particular.</p> | COMM |
| <p>We will ensure best use is made of school facilities to support wider community activity. (Ref 13197) MF5-30</p> | ✓ | <p>All Modernising Education Programme developments include facilities to support wider community use and activity and when developing proposals, project officers actively consult with stakeholders to ensure best use is made.</p> | E&CS |
| <p>We will develop a new 3G pitch and improved parking facilities in Ammanford and track improvements at Carmarthen leisure centre. (Ref 13198) MF5-62</p> | ✓ | <p>Capital funding has been allocated but scope of works and indicative costs are being developed; potential shortfall with subsequent financial planning to take place shortly. Consultants appointed to both projects. Specification being finalised. Decision to form and feed into broader masterplan at Ammanford (including school transport and regeneration plans). Projecting completion summer 2020.</p> | COMM |
| <p>We shall increase the number of visits to leisure centres per 1,000 population (PAM 017) (2017/18 Result -8,522 /2018/19 Target - 8,735)</p> | ✗ | <p>There were 8,401 visits to our leisure centres during 2018/19 per 1,000 population. This is below our target and a reduction on last year. Whilst significant increases in attendances have occurred in quarter 4 (up 24% on Q4 from previous year) at all main facilities through completion of developments such as the spin studio and play centre at Carmarthen Leisure Centre plus increased interventions, the lower attendances in quarters 1-3 have resulted in an overall</p> | COMM |

| Last Year's Commitments | ✓ ✗ | Progress Comment | Scrutiny |
|--|--------|---|----------|
| | | decline and being short of the target set. These were largely due to delayed delivery of capital projects and staff shortages. The rate per 1,000 people still equates to over 1.56million visits despite being 1% lower last year at 1.58m. | |
| We shall increase the percentage of people referred to the National Exercise Referral scheme that attend the initial consultation of the programme (3.4.2.6) (2017/18 Result 53.8% /2018/19 Target - 58%) | ✓ | 58.7% of people referred to the National Exercise Referral scheme attend the initial consultation of the programme during 2018/19. Despite achieving our target and increase on the previous year, there's still significant work to do to further improve attendance. We are currently reviewing the process in which we book initial assessments which will ease booking and monitoring. | SCH |
| We shall increase the percentage of people referred to the National Exercise scheme that complete the 16 week programme (PAM/041) (2017/18 Result 45.6% /2018/19 Target - 50%) | ✓ | 55.1% of people referred to the National Exercise Referral scheme completed the 16 week programme, this is a good improvement on the previous year and above our target. We will continue to work with the NERS team to improve service and increase the number and range of exit route options available to referrals in order to increase the number that remain active long term. | SCH |
| The percentage of National Exercise Referral clients whose health had improved on completion of the exercise programme (PAM/042) (No Baseline data available) | ! | The 2018/19 result is not available as the data has only been collected from April 2019 due to a change in the guidance | SCH |
| C - Mental Health | | | |
| We will contribute to health led transformation programmes in mental health and redesign of services within learning disability. (Ref 13199) | ✓ | The Learning Disability programme group is progressing a number of projects which are focussing on service improvement. These include collaborating to review and enhance a learning disability respite service, number of accommodation projects utilising Integrated Care Fund (ICF) capital funding , undertaking a review of the regional Shared Lives Scheme and ensuring service user engagement. The Regional Partnership has engaged the Housing Learning Improvement Network to map the accommodation needs of people with a learning disability across the region and this work (now published) will be used to inform an accommodation strategy and detailed accommodation plan for Carmarthenshire. This will include progressing a number of housing projects utilising ICF (Integrated Care Fund) funding and Carmarthenshire's housing stock. | SCH |

| Last Year's Commitments | ✓ ✗ | Progress Comment | Scrutiny |
|--|--------|--|----------|
| <p>We shall improve and develop the infrastructure and facilities at Pembrey Country Park to enable it to become a first class facility for residents and visitors. (Ref 13200) MF5-67</p> | ✓ | <ul style="list-style-type: none"> • New electric and fully serviced pitches were installed in the campsite • After being successful for a Tourism amenity Grant we have installed new Bilingual branded directional signage and maps 60% of this was completed in 2018/19 and the rest will be completed in 19/20. • March 31st 2019 in partnership with the project development team an ISF Grant was obtained and work was completed on a new Changing places facility within the ski centre as part of the same grant monies were obtained to buy bikes which are accessible for all and this now part of the Cycle for all scheme. • Automatic number plate recognition parking system has been installed and introduced which will improve the customer journey when entering the park by decreasing the timeframe when entering and exiting the park. • National Closed Road Circuit was completed and has been used for both National and local events as well as by the general public and governing bodies as part of their training regime. • Nature trails were completed for visitors there are 3 different Pond, plant and woodland identifying different natural interests with the park. • Work commenced on refurbishing the derelict restaurant facility due to open June 2019. | COMM |
| <p>We will deliver a £2million programme to re-develop Burry Port Harbour. (Ref 13201) MF5-69</p> | ✓ | <p>The site investigation works have been completed and works to be tendered in Autumn 2019.</p> | COMM |
| <p>We will celebrate and promote Carmarthenshire's rich cultural and sporting achievements and diversity. (Ref 13202) MF5 70</p> | ✓ | <p>The 2018 Celebration of Culture awards took place on 6th April 2018 with 2019's event scheduled for Friday 5th April. 8 awards were presented for excellence in categories such as Music & Literature with the lifetime achievement award presented to John Hywel in 2018. The 2018 Town of Culture (Ammanford) handed over the honour to Whitland in January 2019 where a launch event was supported by Lord Dafydd Elis-Thomas. Likewise Llansteffan handed the honours to Drefach Felindre as the Village of Culture 2019 with both locations holding events to celebrate local culture planned throughout the forthcoming year.</p> | COMM |

| Last Year's Commitments | ✓ ✘ | Progress Comment | Scrutiny |
|---|--------|--|----------|
| <p>We shall increase the number of library visits per 1,000 population <i>(LCL/001)</i> (2017/18 Result - 7,689/ 2018/19 Target - 7,727)</p> | ✓ | <p>We received over 1.5 million visitors to our libraries during 2018/19 this equates to 8,151 per 1,000 population, this is an improvement on the previous year and well above our target. Continued interest in the Makerspace areas in Ammanford has resulted in an increase in school & young person's engagement. Virtual visits to a range of exciting online resources continue to rise where digital newspapers, magazines, e-books are available 24/7. Library members can also access digital courses covering a wide range of subjects such as Languages, IT, Music Lessons, Theory Test & many more. Through working partnerships with a multitude of organisations, a number of popular events & training courses have been held within our libraries.</p> | COMM |
| <p><i>Percentage of Quality Indicators (with targets) achieved by the library service. (PAM/040)</i> (2016/17 Baseline - 86% /2018/19 Target - 86%)</p> | ✓ | <p>Based on actual results of 2017/18, 97.5% of our Quality Indicators were achieved. Final confirmed results for 2018/19 will be available September/ October 2019. Nine quality indicators achieved in full, 1 partially met as we do not fulfil the full criteria for the number of staff expected for the population of Carmarthenshire.</p> | COMM |



DRYTEXT

Age Well





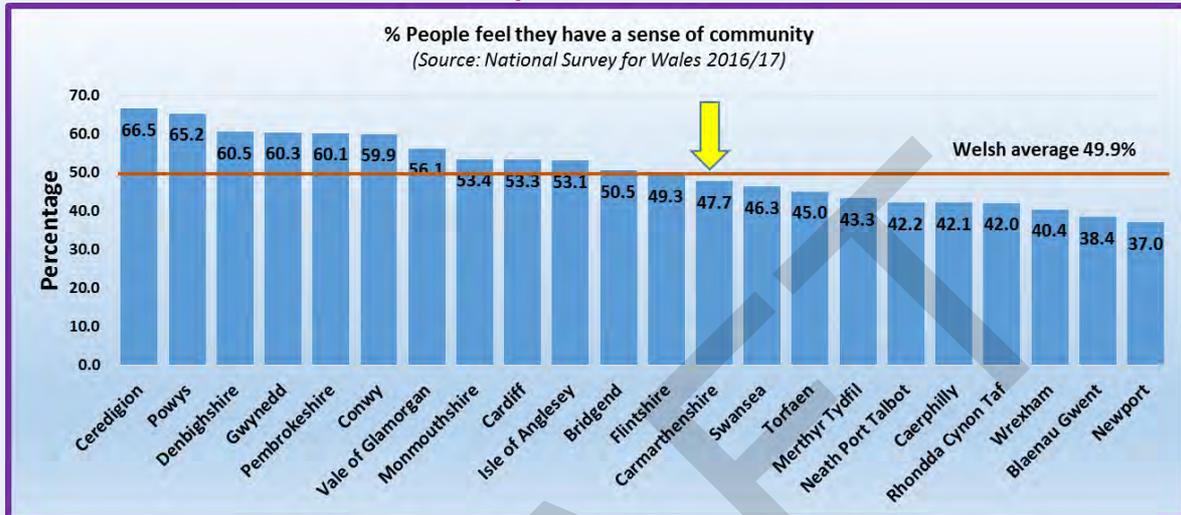
Well-being Objective 9

Live Well/Age Well - Support good connections with friends, family and safer communities

Sense of Community survey results have declined by 26% in Carmarthenshire Overall in Wales the results declined by 12%

The 'Sense of Community' is derived from three questions; *People feel they belong to their local area; People in the area from different backgrounds get on and People in the area treat each other with respect*.

Updated data will become available June/July 2019



Carmarthenshire has the 4th highest year on year % change having reduced from 73% in 2014/15 to 47.7% and moved down from 5th to 13th position.

Why it is important

- Social isolation puts individuals at greater risk of cognitive decline with one study concluding that lonely people have a 64% increased chance of developing clinical dementia
- Loneliness amongst young people has been shown to increase the likelihood of poor physical & mental health, the risk of becoming involved in criminal activity and reduce future employment opportunities
- Social networks and friendships not only have an impact on reducing the risk of early death and illness, but they also help individuals to recover when they do fall ill

Success Measure

Updated data will become available June/July 2019

79% People who feel safe

7th Highest in Wales

Source: National Survey for Wales



Explaining the Results

- Comment to follow once the updated result has been received June/July 2019.

Progress Made

- ⦿ We have continued to develop and improve how Children's Services provide information, advice and assistance (IAA) to support families, such as the new [Family Information Service \(FIS\)](#) website and the Dewis Directory of services which continues to be promoted.
- ⦿ We have supported the Community Cohesion National Delivery Plans principles:-
 - Supported Llanelli Tenants Network with organising a multi-cultural event
 - Supported migrants, refugees, asylum seekers and settled communities in the integration process
 - Supporting communities in preventing hostility and extremism
- ⦿ Safeguarding arrangements in Carmarthenshire have been further developed to ensure meaningful conversations with adults at risk take place at the earliest opportunity and continue until the appropriate outcomes have been achieved.
- ⦿ In support of the Police Force's Rural Crime Strategy, a new Rural Crime Board was established. which encouraged improved information sharing and awareness between rural communities and partners
- ⦿ A new initiative "Ask for Angela" was launched in partnership with the Police and licensing department, which allows customers in licensed premises, who could be feeling threatened or unsafe on a date, to get help by approaching the bar and "Asking for Angela."
- ⦿ We continue to fund our proactive Financial Exploitation Safeguarding Scheme (FESS) projects through proceeds of crime (POCA) confiscations resulting from their enforcement activity. This money has funded new No Cold Calling Zones, the installation of True Call units to vulnerable consumers and the launch of the Buy With Confidence Approved Trader scheme, ensuring the public feel safer in their homes and communities



Executive Board Member
For Community Safety
Cllr Cefin Campbell



View our [detailed progress here](#)
against this objective



Well-being Objective 9

Live Well/Age Well - Support good connections with friends, family and safer communities

The following are our commitments and end of year progress comments for this Well-being Objective during 2018/19.

| Last Year's Commitments | ✓ x | Progress Comment | Scrutiny |
|---|--------|---|----------|
| A - We will continue to develop and implement how we provide information, advice and assistance across social care services | | | |
| <p>We will continue to develop and improve how Children's Services provide information, advice and assistance (IAA) to support families, ensuring information is easily available, accurate, accessible in different formats and progress links to the Dewis Directory of services. (Ref 13203)</p> | ✓ | <p>The new Family Information Service website has been fully operational since June 2018. It signposts people in the right direction for information on a wide range of family related issues, childcare and support services. Social media accounts have been set up to promote to a wider audience. FIS work closely with Dewis and all childcare providers and enquiries are recorded on their website. Regional meetings take place with Powys, Pembrokeshire and Ceredigion to share ideas and best practice.</p> | E&CS |
| <p>We will review our disability service to ensure seamless transition and pathways from children to adults. (Ref 13204)</p> | ✓ | <p>From May 1st 2018 all of our referrals for disabled children aged from 0-25 have been processed via our Central Referral Team for children. This has created a single point of access for families and young people seeking support.</p> <p>We have updated our eligibility criteria for assessment and these are now aligned from 0-25. This ensures a consistent response to need, regardless of age.</p> <p>We have held a series of 'Listening Events' with young people and families to understand their experiences and concerns about the transition to adulthood. As a result, we have established a 'Working Group' of managers, third sector partners, parents and young people to help improve the service. The group will meet every month to co-produce an action plan, this will include a transition pathway.</p> | SCH |
| <p>We will ensure an appropriate effective governance is in place with the Local Authority Trading Company to provide the provision of an Information, Advice and Assistance service in order to comply with our Statutory Duty under the Social Services and Well-being Act. (Ref 13205) MF5-52a</p> | ✓ | <p>We have reviewed the governance arrangements for the IAA service. This means we have a quarterly IAA operational group consisting of a range of officers to discuss the service and any developments as well as establishing contract management arrangements between the Authority's commissioning division and Delta Well-being. The former provides good operational</p> | SCH |

| Last Year's Commitments | ✓ x | Progress Comment | Scrutiny |
|---|--------|--|-----------------|
| | | performance overview, the latter provides an objective and strategic quality assurance | |
| B – We will promote and develop strong connections for people, places and organisations | | | |
| We will implement the new Mid and West Wales Community Cohesion Regional Delivery Plan 2017/19 by ensuring the four principles of the Plan continue to be supported. <i>(Ref 13206)</i> | ✓ | The Mid and West Wales Regional Community Cohesion Co-ordinator facilitates the delivery of the Community Cohesion National Delivery Plan. Carmarthenshire-relevant work is described below. Objective 1: Work at a strategic level to break down barriers to inclusion and integration across marginalised groups. Community Cohesion has been mainstreamed into the Divisional Business Plan and the PIMS system. The Co-ordinator gave advice on Equality Impact Assessments including the Allocations Policy. The Co-ordinator met with Aberystwyth University to discuss Carmarthenshire as a study area in a migration research proposal. | E&PP |
| We will support community groups and organisations to promote and publicise the rich variety of community event being held in Carmarthenshire from agricultural shows, festivals and carnivals to exhibitions, concerts and performances. <i>(Ref 13207) MF5-85</i> | ✓ | The event support scheme was fully allocated through this period for financial year 18/19 with applications being received for 2019 / 2020. Funding has been agreed for the Great Welsh Marathon & Half Marathon 2019 in April, Llandeilo literature Festival in April, Llandovery Sheep Festival in September, Festival of the Celts in May, Llanboidy Tug of War 2019 in July, Llandeilo Festival of the Senses in November and Gŵyl yr Orsedd in July 2019 and dates have been agreed to meet with the organisers on tourism potential. More time has had to be spent working with the successful event organisers on the details needed to claim from the fund than previously thought and one of the aims for the future is to simplify this process especially for smaller amounts of money. | COMM |
| C - We will identify the strengths and resources within communities which can contribute to promoting and supporting the health and wellbeing of neighbours | | | |
| We will identify the physical resources which can contribute to promoting and supporting the health and wellbeing of their population through a dedicated online information portal such as Dewis Cymru. <i>(Ref 13208)</i> | ✓ | The community continues to add information onto Dewis. We are in the process of getting other internal Council departments to put their information onto Dewis. Once completed all internal departments can add their information onto Dewis, for example, leisure. | SCH |
| We will invest and improve the quality in the skills of our workforce to ensure we meet the Well-being Objectives of our populations outlined at locality levels. <i>(Ref 13209)</i> | ✓ | The working group has considered the resourcing of the 3 care management teams. The group has also looked at a national report on recruitment and retention of social workers and has commissioned a report for | SCH |

| Last Year's Commitments | ✓ x | Progress Comment | Scrutiny |
|---|--------|--|----------|
| | | Carmarthenshire Adult Services. A staff survey has been developed and distributed electronically, with over 100 staff responding. The importance of the Parliamentary Review and commitment to a healthy and supportive workforce is continuously being communicated across the division by the Head of Service monthly communication update. | |
| We will further develop Money Wise web resource in order to enhance income generation develop product and market it. (Ref 12612) | ✓ | We're continuing to develop the web resources and adding to them with a view of developing a county-wide "Money Wise Week" and inter-school competition to increase engagement. | E&PP |
| We will Implement proceeds of crime across regulatory services to protect people. (Ref 13210) | ✓ | We have recovered over £250,000 in proceeds of crime and over £60,000 in consumer compensation. We have completed work on behalf of 12 local authorities in terms of financial investigations – taking on regional delivery of Proceeds of Crime Act (POCA) for Dyfed region and signed up 8 Authorities under a Memorandum of understanding (MOU). | E&PP |
| We will develop a range of options which will reward tenants to look after their home. (Ref 13211) | ✓ | A range of options and ideas have been discussed with the tenant's consultative forum. Our plan is to integrate this with recharge policy and with time credits scheme to produce one overall document which acknowledges and encourages positive behaviour. | E&PP |
| D - With our partners we will continue to support Safer Communities | | | |
| We will improve the confidence of local communities that we are tackling the issues that matter most to them and impacting on crime levels. (Ref 13212) | ✓ | <p>During the year, in support of the Police Force's Rural Crime Strategy, a new Rural Crime Board was established. This has encouraged better partnership working and improved the level of information sharing and awareness between rural communities and partners to help ensure that we can improve the confidence of local communities that we are tackling the issues that matter most and impacting on crime levels. There have been many issues that have been tackled by the partnerships for example:-</p> <ul style="list-style-type: none"> Local Policing teams have worked with Council Trading Standards Officers to target rogue traders and online scams to safeguard victims and vulnerable people. Action has been taken by partners to target burglary and other acquisitive crime across the county over the summer. Vulnerable and repeat victims were supported to feel safe and secure as | E&PP |

| Last Year's Commitments | ✓ x | Progress Comment | Scrutiny |
|--|--------|--|----------|
| | | <p>part of a scheme funded by Carmarthenshire Safer Communities Partnership.</p> <ul style="list-style-type: none"> Partnership working has been strong throughout the year to tackle County Lines activity. A wide range of partners, including the Council, Police, Fire and Rescue Service, Health Board, domestic abuse service providers and a survivors group, promoted the 'White Ribbon Campaign' during November and December supporting action to tackle male violence against women. | |
| <p>We will reduce the incidences of alcohol-related violence by working in partnership with key stakeholders. <i>(Ref 13213)</i></p> | ✓ | <p>The Licensing action group, a bi-monthly meeting between the Police and Council licensing department, has continued to tackle problem locations and licensed premises where there are concerns relating to alcohol and substance related crime and disorder. Incidents continue to be closely monitored to agree a joint partnership plan of action. The Group developed an action plan to work with licensed premises and Security Industry Authority (SIA) enforcement officers to try and reduce alcohol related incidents and violence in the lead up to the Christmas and New Year period.</p> | E&PP |
| <p>We will reduce drug and alcohol misuse by working in partnership with key stakeholders. <i>(Ref 13214)</i></p> | ✓ | <p>The Council is a partner on the Hywel Dda Area Planning Board (APB) and is involved in the development of the commissioning strategy and needs assessment. We have participated in a number of development sessions with partners and key stakeholders to inform the new strategy. During these events priorities and gaps in services were identified from the review of local need and the evidence base. These key areas of work have been discussed by the APB Executive Board and budgets for 2019/20 adjusted accordingly to allow for investment in areas where gaps have been identified. A Substance Misuse/Mental Health Joint Programme Board has been established. Work has also been undertaken on accessing services and raising awareness with the over fifties age group.</p> | E&PP |
| <p>We will ensure our specialist substance misuse team meets the needs of children and adult services by providing expert advice, support and direct input to front line teams. <i>(Ref 13215)</i></p> | ✓ | <p>This year the team have confirmed in place a new structure. The team have a dedicated Team Manager, supported by a consultant social worker, 4 social workers and a business support assistant.</p> | SCH |

| Last Year's Commitments | ✓ x | Progress Comment | Scrutiny |
|---|--------|---|-----------------|
| | | <p>A key requirement of the manager's post is to ensure the delivery of a high quality social work service for people affected by substance misuse.</p> <p>The team have relocated to a new office space at Ty Elwyn and have been joined within the year by Health Board colleagues. This has supported the partnership approach between teams as well as the other social care teams based in Ty Elwyn.</p> <p>The team have been delivering 'Drink wise, Age well' training which focusses upon the impact of alcohol use on older people. The team have delivered this training to direct care and care management staff in Integrated services.</p> <p>The team have begun implementing a 'POD' approach to supervision and case management. This utilises the systemic approach developed in Children's services to discuss all cases as a team. This will ensure effective risk management and better outcomes for cases; allowing supervision to focus on reflective practice and professional development.</p> | |
| <p>We will respond to the Wales Audit Office Community Safety in Wales Report and its recommendations for Welsh Government, Police Crime Commissioner's and Local Authorities. (Ref 13216)</p> | ✓ | <p>A number of priority commitments which are designed to support the realisation of the shared vision for community safety partnership working in Wales, now form the Welsh Government's Safer Communities Programme (2018-2021). The Carmarthenshire Safer Communities Partnership has now been reviewed and the outcome reported to the Public Service Board (PSB). The work of this Partnership will now align with the developing national programme.</p> | E&PP |
| <p>We will Implement the action plan for the 'Prevent Duty' (to prevent people from being drawn into terrorism) developed with partners at the CONTEST (United Kingdom's counter-terrorism strategy) Board meeting. (Ref 13217)</p> | ✓ | <p>During the year work has been undertaken to re-vamp working arrangements with partners in this matter. A Carmarthenshire CONTEST Board has been re-established and this links with the regional CONTEST Board. Detailed action plan will now be used to monitor progress</p> | E&PP |
| <p>We will embed a person centred approach to safeguarding which ensures the service user is heard and central in decision making. (Ref 13218)</p> | ✓ | <p>Significant Progress in relation to this action has been made. The safeguarding arrangements in Carmarthenshire have been further developed to ensure meaningful conversations with the adult at risk take place at the earliest opportunity and continue until the appropriate outcomes have been achieved. This approach is now embedded in practice within the safeguarding team.</p> | SCH |

| Last Year's Commitments | ✓ x | Progress Comment | Scrutiny |
|--|--------|---|----------|
| | | <p>The regional safeguarding board has provided safeguarding leads with a clear mandate to develop a robust set of performance indicators which evidence this is happening and that the service users' outcomes have been achieved. A series of workshops are scheduled in 2019 to develop outcome focus performance measures.</p> <p>A total of eight training events have been delivered to date which aimed at reinforcing a person centred approach to safeguarding, reminding all professionals that the services users voice is paramount. This training will continue throughout 2019.</p> | |
| <p>We will review third sector contracts to establish compliance with the Social Services Well-being Act and service transformation in mental health and learning disability. (Ref 13219)</p> | ✓ | <p>A commissioning works team has been established to review third sector contracts which are commissioned by the Health Board and Council as part of the Transforming Mental Health and learning disability programmes. Advocacy services provided by the third sector are currently being reviewed by commissioning colleagues across the region with view to developing a regional advocacy scheme. We have also commenced work with the third sector to ensure that we are collaborating to implement the requirement of the Social Services and Wellbeing Act and exploring opportunities to collaborate in relation to early intervention</p> | SCH |
| <p>We will maintain and strive to reduce further, the low levels of crime that are already amongst the lowest in England and Wales (5.1.1.2) (2018/19 - Target 10,137)</p> | x | <p>2018/19 Result – 11,517. There has been an increase of 12.9% in levels of recorded crime. Increases in crime were anticipated by the Police and Crime Commissioner and Police colleagues this year due to the changes in recording practices. However, the Crime Survey of England and Wales gives a more in depth understanding of crime trends over time and continues to show that crime is falling.</p> | E&PP |
| <p>We will reduce anti-social behaviour by working in partnership to tackle local problems (5.1.1.3) (2018/19 - Target 5,810)</p> | ✓ | <p>2018/19 Result – 4,894. There has been a reduction of 16.4% in Anti-Social Behaviour (ASB). This reduction corresponds with the increase in recorded crime. This is because the Police are now recording incidents as crimes whereas in the past they may have been disposed of as ASB incidents.</p> | E&PP |
| <p>We shall ensure that the average number of calendar days taken to repair all street lamp failures remains below 4 days (THS/009) (2017/18 Result - 6.41 days / 2018/19 Target - 4 days)</p> | ✓ | <p>2018/19 Result - 3.98 days. This is on target and showing an improvement.</p> | E&PP |



Well-being Objective 10

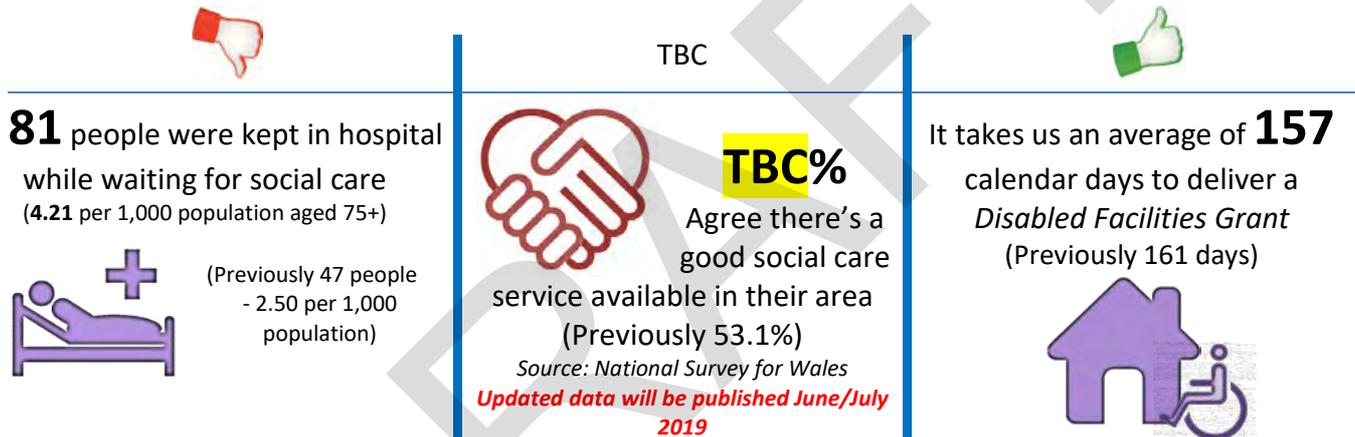
Age Well - Support the growing numbers of older people to maintain dignity and independence in their later years

Our Offer to the Population - 'Help to Help Yourself' (Prevent ill health or injury)
Promote independence, well-being, community engagement and social inclusion.

Why it is important

- Because consultations have demonstrated that 'what matters' to individuals is to be able to be as independent and well as possible for as long as possible.
- Because our frail population demographic is increasing and will require support to remain as independent as possible.
- Because it is essential that we lay robust foundations to future proof the availability of services that promote and support ongoing well-being and independence for our frail older adult population.

Success Measures



Explaining the Results

- 81 clients (75+) were **kept in hospital** during 2018/19 while waiting for social care, this is quite an increase on the previous year of 47. We have been developing new services to support hospital discharges and ensure that our citizens have the right care at the right time. Coupled with our therapy led reablement service, we have developed an Outcome Assessment Service ensuring that all people who require statutory delivered care have an opportunity for further assessment in their home environment to promote their independence. With increased numbers of people having co-morbidities resulting in complex needs and higher levels of care we are constantly monitoring and reviewing our services to meet this increasing demand.
- According to the 2018/19 [National Survey for Wales](#) **Data will be published June/July 2019**
- The average number of days taken to deliver a *Disabled Facilities Grant* adaptation continues to reduce year on year and are currently TBC best in Wales. **Chart to follow once the comparative data is published, to show significant improvement over last few years.**

Progress Made

- ⦿ We have developed an innovative **social prescription scheme** in partnership with GPs where patients are prescribed time credits so that they can attend events and community groups. Time Credits work very simply: for every hour that an individual contributes to their community or service, they earn one Time Credit. These Time Credits can be spent accessing an hour of activity provided by health & wellbeing venues such as leisure centres, gyms, yoga, theatres, craft groups and walking groups. Last year across the whole of the county there 1,941 members of the Carmarthenshire Time Bank.
- ⦿ According to the 2018/19 Social Care survey **84.6%** of clients were satisfied with their care and support.
- ⦿ The preventative work in Carmarthenshire based on the PEIPIL strategy (Prevention, Early Intervention and Promoting Independent Living) identified as good practice in Wales through the Bevan Exemplar scheme.
- ⦿ We have successfully delivered **Carmarthenshire's United Support Project (CUSP)** and has been identified as an Exemplar Initiative in Wales through the Bevan Commission. Third sector collaboration that supports people in the community to stay independent for as long as possible.
- ⦿ *Transfer of Care Advice and Liaison Service (TOCALs)* has expanded in the Glangwili General Hospital and Prince Phillip Hospital to include community based Occupational Therapists, Social workers, Nurses and Physios which ensures timely discharges from hospitals.
- ⦿ *Fulfilled Lives* is a long term service that supports people living with dementia, it provides individuals with a key worker that helps people to live their life as fully as possible as their dementia progresses. The focus is on the individual directing the support that they need to maximise their independence.



Executive Board Member
For Social Care and Health
Cllr Jane Tremlett



View our [detailed progress here](#)
against this objective



Well-being Objective 11

Age Well - A Council-wide approach to support Ageing Well in Carmarthenshire

60% agree we live in an age friendly community

However, our 50+ Forum Survey shows a 5% fall from 65% to 60% for last year

Why it is important

- Ageing well – ‘adding life to years, not just years to life’ – is important for each of us, and for our country as a whole. Older people should be seen as a vital part of society and should be able to have more opportunities to participate in and contribute to our economy and our communities. Older people are a significant asset to our community and economy.
- Wider services can make an important contribution in supporting and sustaining the independence of older people and reducing the demand on Social Services and Health Care.

Success Measure

16.6% of people
are lonely

Source: National Survey for Wales
Was 17.1%



Explaining the Results

According to the 2017/18 [National Survey for Wales](#), **16.6%** of participating adults in Carmarthenshire **classed themselves as lonely**, this is slightly above the Welsh average of 16.3% but has reduced from previous year's result of 17.1% and we continue to be in 10th position.

In our 50+ Forum Survey 70% of respondents felt that we were doing sufficient work to address loneliness and isolation and made some suggestions for improvement.

Progress Made – to take forward the 5 aims of the national and local Ageing Well Plan

1. AGE FRIENDLY COMMUNITIES

- Our links with the 50+ Forum have been strengthened during the year and a bi-monthly email to all 50+ Forum members is now issued through Dotmailer, which has received a positive response from those receiving the message.
- The Carmarthenshire 50+ Forum have now established their own communications group in response to last year's 50+ Forum survey, where older people did not feel enough information is provided regarding services available, events and important information which impacts them.

2. DEMENTIA SUPPORTIVE COMMUNITIES

- Our 50+ Survey, undertaken during 2018, showed a very small increase in agreement that we have Dementia Supportive Communities
- In June 2018 the Council resolved a Notice of Motion to explore the feasibility of making Carmarthenshire a dementia friendly county.
- We now have over 6,000 (4,847 17/18) [dementia friends](#) across the county.



3. FALLS PREVENTION

- ⦿ Excellent progress has been made during the year to deliver staff training through the Making Every Contact Count (MECC) initiative. The initiative recognises that staff across health, local authority and voluntary sectors, have thousands of contacts every day, and staff are trained to give them the competence and confidence to deliver healthy lifestyle messages and to help encourage people to change their behaviour and to direct them to further support.

4. OPPORTUNITIES FOR EMPLOYMENT AND NEW SKILLS

- ⦿ The availability of various Digital training resources for older clients has been complied and contact details distributed via partner organisations. Promotion events for the 50+ Forum have been held in Carmarthen, Pontyberem, Ammanford and Llanelli.

5. LONELINESS AND ISOLATION

- ⦿ We also organised the 50+ annual event held at the Botanic Garden with 600+ attendees. Carmarthenshire is Kind was the focus the event, which gave key messages and evidence about the positive effects of kindness on health and wellbeing.

Strengthening local communities and alleviating the pressures on health & social care services.

Once again an example of how older people are a significant asset to Carmarthenshire



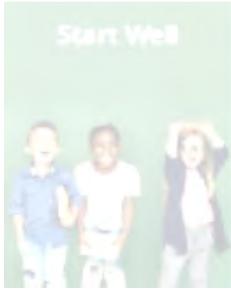
A Llanelli pensioner is honoured with British Empire Medal - William Henry Gerwyn Jenkins was recognised in Queen's Birthday Honours for services to the Samaritans



Executive Board Members For
Housing: Cllr Linda Evans &
Social Care & Health:
Cllr Jane Tremlett



View our **detailed progress here**
against this objective



DRAFT

Healthy, Safe & Prosperous Environment





Well-being Objective 12

Healthy & Safe Environment - Look after the environment now and in the future

We are improving our environment through enhancing biodiversity and using renewable energy in our buildings

We have delivered sustainable projects that protect and enhance our environment. The managed habitat for the marsh fritillary butterfly and 300 ha of local nature reserves are both projects that contribute to sustainability and biodiversity. Renewable energy technology is being used more and more in our buildings and is intrinsically part of all our new builds, with the Authority aim to be 'Carbon Neutral' by 2030. Our Flood Management and Shoreline Management Plans will allow the Authority to deliver its obligations under the Well-being and Future Generations Act, by making Wales more *resilient* and in turn more *prosperous*. However, meeting recycling targets has been extremely challenging this year.

Why it is important

- The *Natural Environment* is a core component of sustainable development. The Environment (Wales) Act 2016 expands the duty placed on public bodies, requiring them to *maintain & enhance biodiversity and promote ecosystem resilience*.
- A biodiverse natural environment, with healthy functioning ecosystems, supports social, economic and ecological resilience. Carmarthenshire's natural environment is the natural resource on which much of our economy is based – tourism, farming, forestry, and renewable energy. It is a major factor that attracts people, both young and older to live, work and visit the county, bringing inward investment with them.
- The Well-being Needs Assessment survey identified a strong relationship between residents' well-being and their surrounding environment from providing recreational opportunities, to psychological positivity, health benefits and a connection to heritage and culture.

Success Measures



We generated **979,071**
kWh (provisional) of
renewable energy during
2018/19
(increased from 937,330 kWh
in the previous year)



Our recycle rate is
58.94%
(This is less than the
previous year's figure of
63.64%, but we continue to
meet our target)



Explaining the Results

- **Renewable energy** – We continue to invest in solar photovoltaic (PV) systems on our non-domestic buildings with a total installed capacity of 1.15 MWp. This has generated over 979,071 kWh (provisional) of Electricity during 2018/19, a 4.5% increase on the previous year of 937,330 kWh.
- **Recycling** declined in 2018/19 to 58.94% from 63.64% the previous year. The decline is predominantly as a result of the difficulties with export markets for residual waste (refuse derived fuel outlets). However we have met the statutory target of 58%.

Progress Made

- ⦿ The project continues to manage 24 sites that provide 40.46ha of habitat in suitable condition for the marsh fritillary butterfly. Surveys results in summer 2018 show that numbers of larval webs recorded were exceptionally high this year with 86 webs recorded on one site. Habitat surveys found new records of marsh fritillaries in 31 fields, across the area, expanding our knowledge of the butterfly in this part of the county, and this work will inform the new Local Development Plan and the revision of the Caeau Mynydd Mawr SPG. The project continues to ensure the appropriate grazing of the land in management's agreements, often assisting landowners in finding suitable grazing animals. It has also been making use of the Glas Tir small grants scheme, when it can, for hedgerow management.
- ⦿ The Council has a significant new build programme. All major new build projects incorporate renewable energy technologies where appropriate with solar PV installations incorporated into many recent Modernising Education Provision 21st Century school projects.
- ⦿ In addition, all non-domestic projects receiving an element of Welsh Government funding are required to achieve a BREEAM (Building Research Establishment's Environmental Assessment Method) rating of 'Excellent', a part of which is linked to designing buildings to achieve reductions in energy use and carbon emissions.
- ⦿ We have completed our Flood Risk Management Plans to protect homes & properties in Carmarthenshire.

The **Caeau Mynydd Mawr Marsh Fritillary Project** received an award for '*Planning in the Natural Environment*' category at the National RTPi Awards for Planning Excellence.



Executive Board Member
For Public Protection:
Cllr Philip Hughes



View our [detailed progress here](#)
against this objective



Well-being Objective 12

Healthy & Safe Environment -

Look after the environment now and for the future

The following are our commitments and end of year progress comments for this Well-being Objective during 2018/19.

| Last Year's Commitments | x | Progress Comment | Scrutiny |
|--|---|--|----------|
| A - Address requirements of the Environment (Wales) Act 2016 | | | |
| <p>We will continue to deliver the Caeau Mynydd Mawr Special Area Conservation (SAC) Marsh Fritillary project, consistent with Supplementary Planning Guidance (SPG), which aims to ensure the management of at least 100ha of Marsh Fritillary habitat in perpetuity. (Ref 12649)</p> | ✓ | <p>The project continues to manage 24 sites that provide 40.46ha of habitat in suitable condition for the marsh fritillary butterfly. Surveys results in summer 2018 show that numbers of larval webs recorded were exceptionally high this year with 86 webs recorded on one site. Habitat surveys records of marsh fritillaries in 31 fields, across the area, expanding our knowledge of the butterfly in this part of the county, and this work will inform the revision of the Caeau Mynydd Mawr SPG. The project continues to ensure the appropriate grazing of the land in managements' agreements, often assisting landowners in finding suitable grazing animals. It has also been making use of the Glas Tir small grants scheme, when it can, for</p> | COMM |
| <p>We will develop a tree strategy to improve the environment and mitigate the effects of air and noise pollution in our more populated areas. (Ref 13241) MF5-23</p> | ✓ | <p>hedgerow management. The Tree Strategy was approved this year and implementation has commenced.</p> | COMM |
| <p>We will review the Council's Rural Buildings Policy. (Ref 13242) MF5-22</p> | ✓ | <p>This is being done as part of the review of the LDP. Full results will be clear by deposit version late 2019</p> | COMM |
| <p>We will implement and monitor the adopted Local Development Plan (LDP) in accordance with the statutory requirements and the content of the agreed Monitoring and Implementation Framework. (Ref 13243)</p> | ✓ | <p>Planning applications continue to take full accordance of the LDP. The AMR for 2017/18 has been completed and acts as a checking mechanism to see how well decisions accord with plan policies.</p> | COMM |
| <p>MF5-20</p> <p>We will commence the preparation of a Revised LDP in accordance with statutory provisions. 2018/19 focus will be the Candidate sites process, evidence gathering and general engagement and Pre Deposit Consultation. (Ref 13244)</p> | ✓ | <p>The preparation of the Revised LDP has commenced with the Delivery Agreement having been agreed by the WG. The Candidate Site process has been completed. The Draft Pre Deposit Preferred Strategy along with other supporting documents have been published for formal consultation with over 300 representations having been received. The responses to these consultations are currently being considered.</p> | COMM |

| Last Year's Commitments | ✓ ✗ | Progress Comment | Scrutiny |
|--|--------|---|----------|
| <p>The Planning Division will develop a consistent approach to ensuring that biodiversity is maintained and enhanced, and that ecosystem resilience is promoted as part of the planning system and also within its Conservation, Minerals and Building Control activities. (Ref 13245)</p> | ✓ | <p>Various workshops have been held throughout the year. Including with Minerals and Waste team</p> | COMM |
| <p>We will adopt and implement a Local Development Order for Llanelli Town Centre as part of a co-ordinated strategic approach to regeneration within the town centre (subject to agreement through the political process post public consultation). (Ref 13246)</p> | ✓ | <p>Central to the preparation of the LDO and its publication for consultation was the availability of a robust and defensible evidence base and statutory provisions underpinning its designation. This work has been completed and has along with the evidence supporting the LDO was published for consultation following which Council agreed to adopted the LDO. The agreement of the Welsh Government has been received and the LDO is now operational.</p> | COMM |
| <p>We will continue to monitor and where appropriate manage the use of monies raised through developer contribution including s106 agreements. As a consequence we will ensure monies are appropriately used and that there is an efficient turn around in the use of funds. (Ref 13247) MF5- 21</p> | ✓ | <p>Monies continue to be secured and used in accordance with the policy provisions as set out within the LDP and legal agreements. Such contributions, the process used for their collection and their use is subject to continual monitoring.</p> | COMM |
| <p>We will develop and implement a comprehensive plan to fully utilise the assets at the house and park at Parc Howard with the aim of making the venue a Green Flag location and consider other venues across the County that may benefit from becoming a Green Flag location. (Ref 13248) MF5-19</p> | ✓ | <p>In early discussion with partner groups, Llanelli Town Council and Parc Howard Association. Ongoing.</p> | E&PP |
| <p>We will work with stakeholders to improve sewerage capacity within the County through the development of appropriate schemes. Ensure planned programed improvements are designed and implemented to address capacity issues. Address water supply too. (Ref 13249) MF5-24</p> | ✓ | <p>This proposal will remain an ongoing concern - We will also continue to engage as part of the preparation of the Revised LDP to ensure that where it is within the remit of the service that this action is delivered. We will also where appropriate to liaise with the SAB's body on matters relating surface water and capacity issues where it is within their</p> | COMM |
| <p>We shall increase the % of all planning applications determined in time (PAM/018) (2017/18 - Result - 71.2%/2018/19 Target - 75%)</p> | ✗ | <p>72.6% of all planning applications were determined on time. This is an improvement on the previous year but we have not met our target. The loss of experienced officers (one permanent and one on maternity leave) during the year has influenced the result. Officers have been and will continue to be reminded of the importance of extension time letters which should be secured in most if not all instances where the determination for various reasons cannot</p> | COMM |

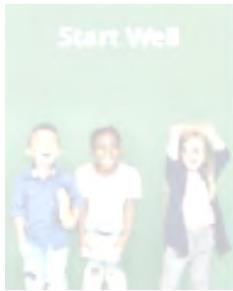
| Last Year's Commitments | ✓ x | Progress Comment | Scrutiny |
|--|--------|---|----------|
| | | be achieved within the statutory timescales. This remains a matter for negotiation with agents/ applicants and it is important to note that Carmarthenshire performs at a higher level than a lot of other planning authorities when measuring customer satisfaction with areas such as | |
| We shall increase the % of planning appeals dismissed (PAM/019) (2016/17 -Result -66.67%/2017/18 Target-69%) | ✓ | accessibility to officers. 71.4% of planning appeals were dismissed during 2018/19. | COMM |
| B - Monitor delivery of CCC's Environment Act Forward Plan | | | |
| Through monitoring the delivery of the Council's Forward Plan, we will evidence how Carmarthenshire County Council is meeting its Biodiversity and Ecosystem Resilience Duty under Section 6 of the Environment (Wales) Act, reporting on outcomes achieved to WG. (Ref 13250) | ✓ | The Rural Conservation Manager has prepared a report to E&PP Scrutiny Committee for 29/06/2018. In summary, the March reporting round demonstrated that of the 35 actions within the Env Act Forward Plan, 26 have progressed and 9 have not. Details of action delivered is set out in the report | COMM |
| C - Implement and promote the increased use of renewable energy | | | |
| We shall reduce energy consumption (kWh) / carbon emissions (tonnes) in the Council's existing non-domestic building portfolio. (Ref 13251) MF5-13 | ✓ | We continue to review use and invest in smart metering and new technologies to reduce consumption and emissions. We have signed up to the Welsh Government's re:FIT scheme to review energy saving initiatives at over 30 of the Council's most energy-consuming buildings. The tender process has been completed with an award made. Work is ongoing with the successful contractor | E&PP |
| We will identify and deliver energy efficiency projects within the Council's existing, non-domestic buildings. (Ref 13252) | ✓ | The Council is participating in the Welsh Government supported Re:fit Cymru programme in order to identify energy, and water, efficiency opportunities in 30+ non-domestic buildings including schools. Unlike previous Salix energy efficiency projects, under the Re:fit Cymru programme a service provider is appointed, via a national procurement framework, that underwrites/guarantees identified savings as part of an energy performance contract. Following a competitive tender process, a company named Ameresco is the preferred service provider. Ameresco have undertaken high level appraisals of each site to identify energy conservation measures plus associated costs / financial paybacks. Confirmation was received from Salix on 27th March 2019 that an interest-free loan | E&PP |

| Last Year's Commitments | ✓ x | Progress Comment | Scrutiny |
|--|--------|---|----------|
| | | to the value of £2,541,498 is available for these projects. Aiming for works to commence on site during Summer 2019 and to be completed by Autumn 2020. | |
| We will contribute to delivering the Swansea Bay City Deal programme to develop 'Homes as Power Stations' to help generate sustainable and affordable homes and address fuel poverty for our residents by exploring the potential for retro-fit renewable technology on benefit our housing stock. (Ref 13253) | ✓ | We have explored the potential for retro-fitting renewable technology on our housing stock but has been deemed as unviable. Other Property-related contributions to the Homes as Power Stations project are being undertaken as part of the construction of innovative new homes at Garreglwyd and Dylan – see below. | COMM |
| We will contribute to delivering the Swansea Bay City Deal programme to develop 'Homes as Power Stations' to help generate sustainable and affordable homes and address fuel poverty for our residents by developing new homes with innovative technologies. (Ref 13254) MF5-46 (part) | ✓ | Both housing schemes for Dylan and Garreglwyd, which incorporate a number of enhanced innovative technologies over and above Building Regulations requirements, are currently on site. These homes will reduce energy usage and costs for tenants. We are further considering and developing opportunities of further options and designs on a pair of semi-detached homes as a pilot to further enhance the benefits of the fabric first approach to reduce energy usage and carbon footprint. These, when developed, could be utilised on any further housing developments for even better energy related efficiencies and for occupier | COMM |
| D - Protect our environment & properties through delivering our Flood & Waste Management Plan; & protect & manage our coast by delivering the Shoreline Management Plan. | | | |
| We will finalise Flood Risk Management Plans as part of the strategy for identifying, managing and mitigating flood risk within our communities. (Ref 13255) | ✓ | The documents are complete and have been reviewed internally within Flood Defence and externally by a framework contractor. Part-1 now with translation and Part-2 due to go to translation this week. | E&PP |
| E - Deliver actions from the 'Towards Zero Waste strategy', to become a high recycling nation by 2025 and a zero waste nation by 2050. | | | |
| We will continue to review our waste treatment strategy options and recycling infrastructure needs to ensure that we can continue to meet our statutory recycling targets and landfill diversion targets from April 2018. (Ref 13256) MF5-16 | ✓ | A project steering group has been set up to review future waste services. A Public consultation has been delivered. We have identified potential models of service delivery and financial and performance modelling is taking place. | E&PP |
| We shall undertake review of green waste routes to ensure the most effective provision for residents. (Ref 13257) MF5-17 | ✓ | A review of the green waste route took place at the end of last season (November 2018). In response to the review, new routes have been developed and a Business Case | E&PP |

| Last Year's Commitments | ✓ x | Progress Comment | Scrutiny |
|--|--------|---|----------|
| | | approved for the provision of a third vehicle for the coming season, to allow for promotion of the service and hence customer growth. | |
| We will work with local stakeholders to pilot litter management arrangements across Llanelli with specific attention to the town centre and approach roads, with a view to introducing across the County. (Ref 13258) MF5-18 | ✓ | We continue to work with local groups, partner agencies and fast food outlets to address litter related problems in towns and across the wider County through education & awareness initiatives, Anti – litter Posters and eyes on signage have been provided to the fast food restaurants within the county. Direct action by deploying resources and utilising local litter groups and of course through enforcement by means of fixed penalty notices and prosecutions as appropriate. Monitoring work has been undertaken to identify how quickly litter areas have degraded following cleaning operations at Litter Hotspot areas. | E&PP |
| We will continue to work with CWM Environmental to review our waste treatment/disposal arrangements in the immediate term by securing appropriate arrangements for treating and disposing of our waste. (Ref 13259) | ✓ | During this year work has been undertaken to review services delivered by CWM and following Teckal implementation the development of a new SLA. The new SLA is expected to be delivered imminently. | E&PP |
| We shall continue to review existing household recycling participation rates to maximise landfill diversion and increase recycling. Undertake a programme of door-stepping to advise and encourage householders to participate in our recycling schemes. (Ref 13260) | ✓ | Household engagement took place between July and November 2018, with a number of additional staff employed to undertake this work. 29,440 households were visited with 8,318 households actively engaged in discussion as part of the door-stepping scheme. | E&PP |
| We shall explore the potential partnership with local community third sector companies to improve the performance of the council bulky waste and re-use service. (Ref 13261) | ✓ | Initial scoping meetings have been held with some potential partner organisations to gain insight into capacity and appetite for partnership working. Full review of service will commence in April 2019. | E&PP |
| We will undertake a public satisfaction survey to assess the public opinion of current services. Also assess the appetite for future service change to deliver enhanced recycling performance for Carmarthenshire. (Ref 13262) | ✓ | A public survey was delivered to gather information on public opinion regarding the current recycling service provided and to understand the barriers to recycling that residents may face. The consultation also aimed to assess public opinion on imminent changes to the service and invite residents to put forward their suggestions as to how they believe recycling rates could be increased. A report will be presented to CMT and Scrutiny in May 19 | E&PP |

| Last Year's Commitments | ✓ ✘ | Progress Comment | Scrutiny |
|---|--------|---|----------|
| <p>We will reduce the amount (Kg) of municipal waste that is not reused, recycled or composted during the year per person <i>(PAM/043)</i> <i>(2017/18 Baseline - 167.9 Kg / 2018/19 Target - 167.9Kg)</i></p> | ✘ | <p>2018/19 result - 179.7. This is off target and showing a decline on the previous year. The Authority has experienced increased levels of residual waste entering the stream through the Household Waste Recycling Centre (HWRC) network and difficulties with refuse derived fuel markets; the combination of these events has resulted in the measure being off target. We have recently finished a programme of engagement with the public to increase participation in our recycling schemes. Officers were employed to carry out a programme of door-knocking to provide information, support and materials to the public to aid in our recycling performance increase. During 2019/20 we aim to work on residual waste minimisation schemes, with the collection crews being supported further in promoting the four black bag per fortnight directive through training and new process development.</p> | E&PP |
| <p>We will continue with to re-used, recycled or composted a high percentage of waste <i>(PAM/030)</i>. <i>(2017/18 Result - 63.64%/2018/19 Target - 64%)</i> <i>Target set to achieve national waste targets</i></p> | ✘ | <p>2018/19 result – 58.94. This is off target and showing a decline on the previous year. A market failure in the Refuse Derived Fuel offtake contract has resulted in a large drop in material being recovered through Energy from Waste and consequently a reduction in bottom ash recycling performance. This has been combined with a disproportionate increase in residual waste being collected through Household Waste Recycling Centre (HWRC) abuse when compared with the recycling being collected by the Authority and together this has led to a reduction in overall recycling performance. This performance falls beneath what is expected and a number of activities are being implemented to rectify this. We have implemented new controls at HWRCs for waste from commercial and non-resident sources, in addition to further black bag sorting due to be implemented in October. We are also looking to increase food capture through alternative arrangements and place greater restrictions on kerbside black bag collections in 2019</p> | E&PP |

| Last Year's Commitments | ✓ x | Progress Comment | Scrutiny |
|---|--------|---|----------|
| <p>We will keep the average number of working days taken to clear fly-tipping incidents to a minimum <i>(PAM/035)</i> (2017/18 Result - 1.7 days / 2018/19 Target - 2 days)</p> | x | <p>2018/19 Result - 2.3 days. This is off target and showing a decline. There have been changes to categorisation and the methods of recording fly-tipping which has meant that the number of apparent fly-tipping incidents has increased significantly. In reality, the levels of fly-tipping in the conventional sense has remained fairly static, but we now also record incidents of misuse of litter bins across the County as "fly-tipping" in order to measure the extent of the bin misuse problem. This has skewed the results when compared to the original methods of recording.</p> | E&PP |
| <p>We will maintain a high level of streets that are clean <i>(PAM/010)</i> (2017/18 Result – 98.7% / 2018/19 Target - 92.0%)</p> | x | <p>2018/19 Result 91.5%. Due to a poor performance in our February assessments with increased smoking related litter and drinks and confectionary litter being observed the annual performance has fallen slightly below target. We have undertaken partnership working with large fast-food outlets within the county raising awareness of the problems combined with increased patrols in problematic areas. As a result of this work, our performance for April 2019 has increased to 95.6%.</p> | E&PP |
| <p>We shall maintain a high level of cleanliness of our highways based on the Keep Wales Tidy and Cleanliness Index inspections <i>(STS/005a)</i> (2017/18 Result - 77.8% / 2018/19 Target - 71%)</p> | ✓ | <p>75.7% of our highways are classed as clean during 2018/19 based on the Keep Wales Tidy and Cleanliness Index inspections. This is on target but slightly down on the previous year.</p> | E&PP |



DRY FET



Well-being Objective 13

Healthy & Safe Environment - Improve the highway and transport infrastructure and connectivity

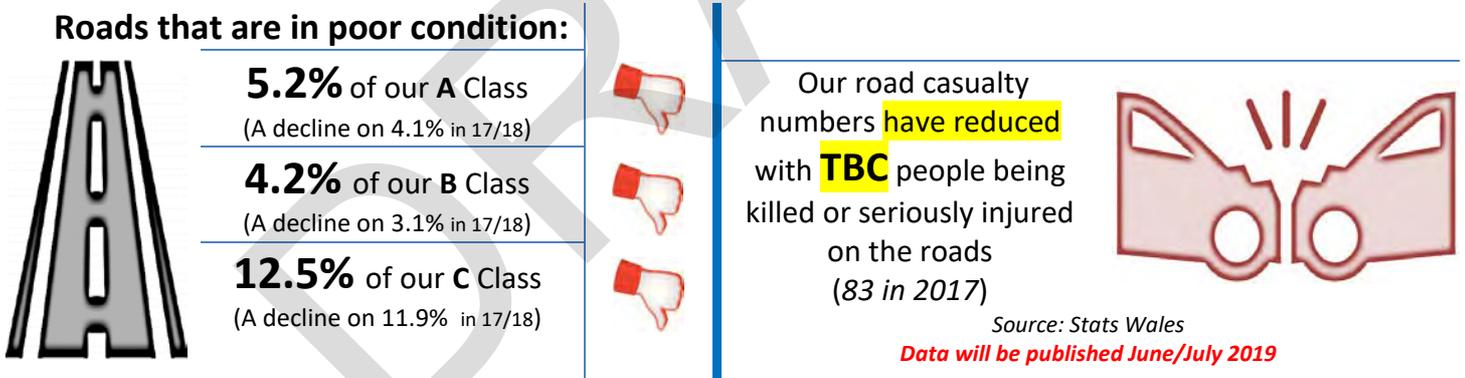
We are improving the county's road infrastructure, rural transport and active travel

Our Transportation and Highway related services facilitate the safe movement of goods and People. Enabling access to raw commodities and markets as well as providing opportunities for People to gain access to employment, education, health, leisure and social activities. We have continued to develop Active travel by investing in shared paths and cycle paths, improved the road infrastructure to encourage economic activity in the county and maintained a rural bus service through our Bwcabus and country cars service.

Why it is important

- *Transportation and highways* play a key role in sustaining our community. A modern, successful economy is reliant upon the safe and efficient movement of people and goods; providing opportunities for people to gain access to employment, education, health, leisure, social and retail services.
- *United and connected* is one of the four Welsh Governments' aims in its 'Taking Wales Forward' plan. Providing integrated and affordable access for businesses, for residents and visitors can stimulate economic development, reductions in deprivation and social exclusion and an increase in well-being.
- Sustaining access to services through Active Travel plans will deliver improvements in health and well-being for all sections of the community e.g. that includes: walking, cycling, passenger and road transport.
- By 2030 South West Wales will be a confident, ambitious and connected City Region.

Success Measures



Explaining the Results

- **Road conditions in Carmarthenshire have deteriorated during 2018/19.** Carmarthenshire has the second largest highway network in Wales. The % of A class, B and C class roads in Carmarthenshire in a poor condition (red zone) has increased; with A class roads increasing from 4.1% to 5.2%, B roads from 3.1% to 4.2% and C roads from 11.9% to 12.5%. The overall increase of poor condition (red zone) during last year equates to some 180km of road, this is a significant length of the network. Current levels of investment are not keeping pace with the rate of deterioration. Additional Road Refurbishment funding provided in 2018/19 and 2019/20 has included priority sections on our 'A' class roads and this will help to slow the deterioration in the network.
- **A total of TBC people were killed or seriously injured on Carmarthenshire's roads in 2018, Data to follow when published in June/July 2019**

Progress Made

- ⦿ We have completed two of our three strategic transport infrastructure links at Carmarthen West and Ammanford
- ⦿ We continued with the construction of the *Tywi Valley Cycle way* and continue to develop the full scheme. We have built approximately 3.94 Km of cycling/ shared use paths this year throughout the county to support sustainable and active travel.
- ⦿ We have continued investment into *vehicle replacements* during the year in accordance with our strategic fleet replacement programme.
- ⦿ We have secured funding from the Welsh Government to install public charges units for electric vehicles that are now live.

Carmarthen West opening



Executive Board Member
For Environment:
Cllr Hazel Evans



View our [detailed progress here](#)
against this objective



Well-being Objective 13

Healthy & Safe Environment - Improve the highway and transport infrastructure and connectivity

The following are our commitments and end of year progress comments for this Well-being Objective during 2018/19.

| Last Year's Commitments | ✓ x | Progress Comment | Scrutiny |
|---|--------|--|-----------------|
| A - Develop the highway infrastructure to meet the priorities of our Regeneration Plan | | | |
| <p>We will continue to invest in strategic transport infrastructure links by continuing with the construction of the Carmarthen West Link Road; connect the development of Phase 2 of the Cross Hands Economic Link Road and commence work on improving the highway infrastructure at Ammanford. <i>(Ref 13263) MF5-2 & MF5-3</i></p> | ✓ | <p>Phase 1 construction of Cross Hands is due to be completed by the end of April 2019. CPO process on-going for land at Cross Hands is underway. Phase 2 due to commence late 2019 to coincide with expected CPO and Wales Government Grant funding. Carmarthen West Link road and Ammanford improvements are complete. Both schemes have had a positive impact on traffic congestion.</p> | E&PP |
| <p>We will establish Carmarthenshire as the Cycling Hub of Wales by delivering key projects the Tywi Valley Cycle Path. <i>(Ref 13264) MF5-1</i></p> | ✓ | <p>A Corporate Strategic Group Meeting with thematic subgroups has been convened drawing in key Corporate and external stakeholder to shape and deliver the Cycling Strategy agenda and associated Action Plan. Further to this we are continuing to progress with the flagship Tywi Valley Path project, work on the section W1 is completed which sees a route created from Abergwili to Whitemill, the official opening of this path was held in January. Funding bids to the Wales Government have been submitted for Active Travel and Local Transport Fund monies for the Towy Valley path and wider Active Travel network.</p> | E&PP |
| <p>We will develop active travel routes for key settlements. <i>(Ref 13265)</i></p> | ✓ | <p>Further to the successful submission of the Integrated Network Map as required under the Active Travel Act, we have been successful in drawing significant WG local transport funding to progress our walking and cycling linkages. This has allowed amongst other things further progress on the A4138 Llangennech to Llanelli link, including spurs to Felinfoel and Prince Phillip Hospital and onwards towards Trostre. We have successfully progressed a number of active travel projects utilising £532k of in year funding from the Wales Government. A further bid for 19/20 has been submitted for £1.043m which will be used to further the Llanelli Masterplan, Ammanford Cross Hands Strategic Route, and routes in Carmarthen.</p> | E&PP |

| Last Year's Commitments | ✓ x | Progress Comment | Scrutiny |
|--|--------|---|----------|
| <p>We will update Highways Asset Management Plan to provide a strategy for managing and maintaining the county's highways infrastructure. (Ref 13266)</p> | ✓ | <p>Our strategy for highway asset management is developing with the implementation of the Highway Asset Management Plan and the network hierarchy. Work has now started on the Highway Maintenance Manual (HMM) which will enable the implementation of the strategy and operational delivery in line with the overall objectives of the HAMP. Carmarthenshire's HMM policy will need to refer to the minimum standards and recommendations developed by the CSS HAMP working group. These recommendations were signed off by CSS Wales on 14th March 2019. The publication of the recommended practice documents is anticipated early summer 2019 and will allow the local policy to be developed into the HMM. This will complete progress of the remaining 40% on this action during 19-20. The in year actions have been completed as far as is possible subject to the wider constraints of the CSS outputs.</p> | E&PP |
| <p>We will develop, maintain and deliver a 3 year capital maintenance programme of Highway Maintenance on a prioritised basis to ensure the most effective use of limited funding. (Ref 13267) MF5-8</p> | ✓ | <p>A prioritised programme of surfacing over 37 individual sections of road across the county has been delivered. A rolling 3 year programme will be maintained and reviewed periodically to ensure current priorities are captured whilst retaining the elements of forward planning as far as possible. As Capital or additional WG funding budgets are confirmed the programme will be adjusted to ensure effective delivery programmes are in place and priority schemes are programmed at the earliest opportunity.</p> | E&PP |
| <p>We will develop, maintain and deliver a 3 year capital maintenance programme of highway support, bridge strengthening and replacement schemes. Prioritising delivery of schemes within the confines of resources available. (Ref 13268)</p> | ✓ | <p>Troed Y Rhiw retaining wall, Rhandirmwyn - works completed. Brynglas Bridge, Llangadog - strengthening works completed. New pedestrian footbridge at Pontyates fabricated and contractor appointed to install footbridge. Pante Retaining Wall - contractor appointed and construction work to commence 29.04.19. Detailed design work on three number bridge replacement schemes completed with detailed design on a further two bridges on-going. Feasibility study to strengthen six bridges by plate bonding techniques completed. The % complete is based on committed financial sum to date relative to working budget. Work is</p> | E&PP |

| Last Year's Commitments | ✓ x | Progress Comment | Scrutiny |
|---|--------|--|----------|
| | | programmed for full commitment of the budget. | |
| <p>We will work towards improving integration of the public transport network including rail services in Carmarthenshire in order to better serve the needs of our residents. (Ref 13269) MF5-6</p> | ✓ | <p>Funding has been allocated to the South West Wales region to further develop an integrated METRO style transport system. Whilst funding is administered via City and County of Swansea, Carmarthenshire have been working hard to ensure County and Regional interests are fully considered. Further to this we are engaging heavily with Transport for Wales/Keolis Amey regarding the new rail franchise to capitalise on opportunities to improve current rail offer within the County, as well as opportunities to improve inter-modal integration. A Local Transport Network Fund bid of £450k has been submitted to the Wales Government looking at improving key strategic public transport infrastructure across the County we are awaiting a response from WG.</p> | E&PP |
| <p>We will improve the infrastructure for the use of electric vehicles especially in rural areas. (Ref 13270) MF5-6</p> | ✓ | <p>Funding has been drawn down and utilised to install new public charging units at St Peters Car Park Carmarthen and Mart Car Park in Newcastle Emlyn, both of these sites are now live and are seeing significant usage. Further to this we have installed a new rapid charging point at Nant Y Ci Carmarthen. We have also been successful in drawing down RDP funding in partnership with the Carmarthenshire Energy Partnership, this has allowed the appointment of a new Electric Vehicle Officer sat within the CEP, we are working with CEP to develop a clear strategy for developing and promoting Electric Vehicle infrastructure going forward, this work is progressing well and a first draft is currently being considered by Officers. Funding bids have been submitted for Office of Low Emission Vehicle funding (OLEV) and Wales Government Local Transport Fund in order to introduce a network of appropriate charging points in Council owned car parks across Carmarthenshire; funding of £450k is being sought in order to install 26 new 'fast' charging units - We are currently awaiting the outcome of these bids</p> | E&PP |
| <p>We will work with Welsh Government to develop the County's highways infrastructure in order to improve air quality particularly in Llandeilo. (Ref 13271) MF5-4</p> | ✓ | <p>We have assisted the Wales Govt. with work currently underway to progress the statutory process in accordance with the Welsh Transport Appraisal Guidance.</p> | E&PP |

| Last Year's Commitments | ✓ ✗ | Progress Comment | Scrutiny |
|---|--------|---|-----------------|
| We will consider the feasibility of developing an overnight lorry park/s within the County. (Ref 13272) <i>MF5-9</i> | ✓ | Research is currently underway on assessing the demand and feasibility of developing an overnight lorry park. | E&PP |
| We will continue to implement the Invest to Save LED dimmable lantern project across the county street lighting infrastructure. (Ref 13273) | ✓ | The LED project is now complete with 12,400 lanterns changed to dimmable LED's across the county. The project was delivered on time and within budget. | E&PP |
| We will minimise the % of A roads in poor condition (PAM/020) (2017/18 Result - 4.1% / 2018/19 Target - 4.1%) | ✗ | 5.2% of A roads are in poor condition (Red zone) for 2018/19, this off target and a decline on the previous year. Carmarthenshire has the second largest highway network in Wales and this includes 250 Km of 'A' class roads. An historical backlog of maintenance works on these most heavily trafficked roads combined with lower levels of investment and a particularly harsh winter in 2017/18 unfortunately meant that the performance target was not met. During this period the level of investment in the highway network fell short of that require to maintain a 'standstill' position. Additional Road Refurbishment funding provided in 2018/19 and 2019/20 has included priority sections on our 'A' class roads and this will help to slow the deterioration in the network. | E&PP |
| We will minimise the % of B roads in poor condition (PAM/021) (2017/18 Result - 3.1% / 2018/19 Target - 4.1%) | ✗ | 4.2% of B roads are in poor condition (Red zone) for 2018/19, this off target and a decline on the previous year. Carmarthenshire has the second largest highway network in Wales and this includes 331 Km of 'B' class roads. An historical backlog of maintenance works on these important connecting roads combined with lower levels of investment and a particularly harsh winter in 2017/18 unfortunately meant that the performance target was not met. Essentially the level of investment during this period did not allow us to keep pace with the deterioration in the network. Additional Road Refurbishment funding provided in 2018/19 and 2019/20 will help to support our 'B' class roads and slow the deterioration in the network | E&PP |
| We will minimise the % of C roads in poor condition (PAM/022) (2017/18 Result - 11.9% / 2018/19 Target - 13%) | ✓ | 12.5% of C roads are in poor condition (Red zone) for 2018/19, despite being on target, this is a decline on the previous year. This result is on target however the overall percentage red has increased from last year, although not as far as expected. | E&PP |

| Last Year's Commitments | ✓ ✗ | Progress Comment | Scrutiny |
|---|--------|---|-----------------|
| | | The 2017 survey results indicated that 38.3% (958km) of the C roads were in Amber condition (plan investigation soon). This is a significant proportion of the network and rates of deterioration have resulted in more amber sections becoming red than has been addressed within the constraints of the available funding in recent years. Essentially we are not keeping pace with deterioration. | |
| We will minimise the % of principal (A) roads, non-principal (B) roads and non-principal (C) roads that are in overall poor condition <i>(THS/012)</i> (2017/18 Result - 9.3%/2018/19 Target - 10.2%) | ✗ | 2018/19 Result - 10.1% The % of A class, B and C class roads in Carmarthenshire in a poor condition (red zone) has increased; with A class roads increasing from 4.1% to 5.2%, B roads from 3.1% to 4.2% and C roads from 11.9% to 12.5%, The overall increase of poor condition (red zone) during last year equates to some 180km of road, this is a significant length of the network. Current levels of investment are not keeping pace with the rate of deterioration. An additional funding case will be submitted to Welsh Government in order to address the 'red' sections and also request increased investment in preventative maintenance. | E&PP |
| B - Continue the successful integrated public transport network | | | |
| We will work with Regional Local Authority Partners to develop plans for a South West Wales Metro. <i>(Ref 13274)</i> | ✓ | A scoping document as been researched and prepared. The City and County of Swansea are commissioning phase 2 of the project. Officers are providing an input in to the project. | E&PP |
| We will aim for at least 79% of adults aged 60+ to hold a concessionary travel pass <i>(THS/007)</i> (2017/18 result – 80.6% / 2017/18 Target - 75%) | ✓ | At the end of March 2019, 81.4% of adults aged 60+ to hold a concessionary travel pass in Carmarthenshire. | E&PP |
| C - Plan to redesign our school transport network to support the Modernising Education Programme | | | |
| We will continue to support the delivery of the Modernising Education Programme – redesigning networks to facilitate the movement of pupils as set out in our home to school transport policy. <i>(Ref 13275)</i> | ✓ | We continue to work with the Education Department to provide transport requirements resulting from the MEP programme with the network redesigned and adjusted to ensure a smooth transition of transport arrangements for pupils. | E&PP |
| D - Continue to support community transport. | | | |
| We will work with the community, Ceredigion and Pembrokeshire County Councils and Welsh Government to help sustain the delivery of the LINC/ Bwcabus integrated transport services & Key strategic Services. <i>(Ref 13276)</i> | ✓ | We are continuing to look at potential external funding streams, whilst working with Welsh Government on their own review into the provision of such services as part of their consultation on bus services. | E&PP |

| Last Year's Commitments | ✓ x | Progress Comment | Scrutiny |
|--|--------|---|----------|
| E - Meet our objectives set out in our Road Safety Strategy. | | | |
| <p>We shall lobby Welsh Government to increase funding to enable the development of Safer Routes in Communities ensuring more communities can have new pavements and walking routes. (Ref 13277) MF5-7</p> | ✓ | <p>Officers work with the communities to support the development of Safe Routes bids and have been successful in securing grant funding to deliver schemes. Officers have made representations at the national Active Travel Board to sustain funding for Safe Routes in the Communities. Officers continue to develop bids for funding to deliver Active Travel schemes.</p> | E&PP |
| <p>We will obtain powers of undertake the enforcement of moving traffic offences by seeking approval from Welsh Government. (Ref 13278)</p> | ✓ | <p>Powers obtained from Welsh Government December 2018. The equipment has been procured and commissioned, and went live in March 2019.</p> | E&PP |
| <p>We will work to reduce the number of people killed and seriously injured on the roads to meet the 40% reduction by 2020 (5.5.2.21) (2017/18 Result - 83 / 2018/19 Target - 81)</p> | | <p>Due to be published in June</p> | E&PP |
| <p>We will work to reduce the number of motorcyclists killed and seriously injured on roads to meet the 25% reduction by 2020 (5.5.2.22) (2017/18 Result - 19 / 2018/19 Target - 15)</p> | | <p>Due to be published in June</p> | E&PP |
| <p>We will work reduce the number of young people (aged 16-24) killed and seriously injured on roads to meet the 40% reduction by 2020 (5.5.2.23) (2017/18 Result - 24 / 2018/19 Target - 23)</p> | | <p>Due to be published in June</p> | E&PP |
| F - Modernising our vehicle Fleet | | | |
| <p>We will complete our investment into vehicle replacements during the year in accordance with our strategic fleet replacement programme. (Ref 13279) MF5-5</p> | ✓ | <p>All identified assets for 2018/19 year's replacement programme have been delivered. The tender exercise for 5 social buses has been completed and are on order, due for delivery by November 2019. Various grounds maintenance assets have been identified for replacement for the new cutting season and will be ordered shortly. 2018/19 has seen a number of assets disposed of with a view to replacing with more efficient models or reduction in fleet numbers. Additional assets have been added to the fleet replacement programme including a surveillance camera car and a winter maintenance snowblower. All projected replacements for year 2019/20 have been identified, or are currently recognised for replacement with procurement exercises being carried out to fulfil the requirements.</p> | E&PP |



Well-being Objective 14

Healthy & Safe Environment - Promote Welsh Language and Culture

Promotion of the Welsh Language and Culture continues to progress well

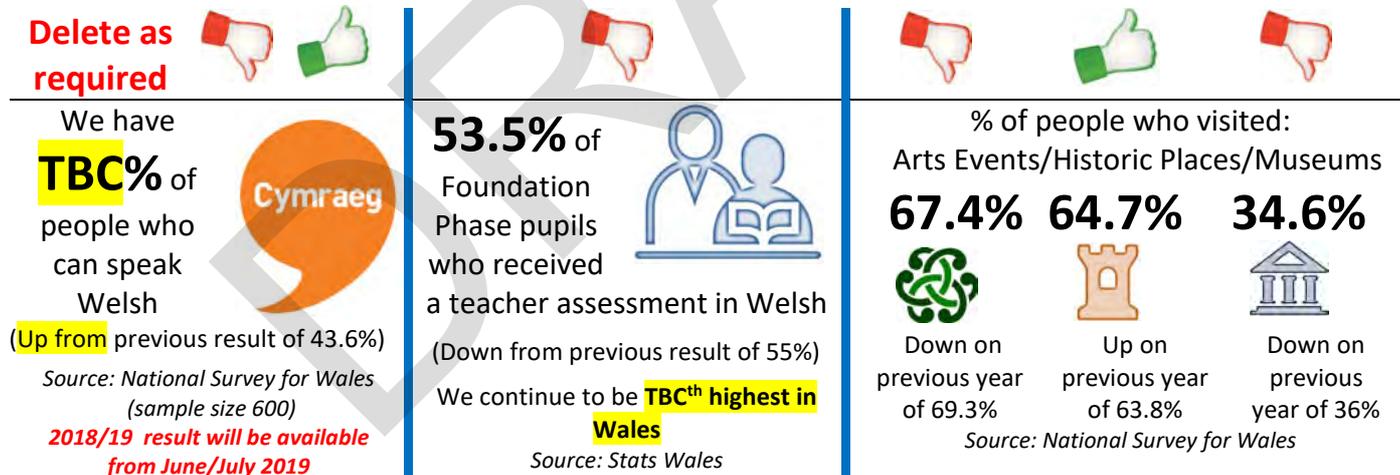
Our campaign to promote Welsh language services has been highlighted as *successful practice* by the Welsh Language Commissioner.

We have developed the 'Stordy Digidol' a digital project to widen access to our County's collections and cultural services. The website infrastructure is now complete with library content of some 770 images.

Why it is important

- Support and development in the use of the Welsh language has been identified as a key element in developing the distinctiveness and attractiveness of the area in terms of tourism, business investment and addressing rural poverty.
- The decision by S4C to re-locate to Carmarthen will catapult the county into one of significance for the Creative Industries sector in Wales. 'Yr Egin – The Creative Exchange', a new media and culture hub at the University of Wales Trinity Saint David's Carmarthen campus will be developed with the Welsh broadcaster as the anchor tenant for the site. Yr Egin will also excel in promoting Carmarthen as a gateway to 'Y Fro Gymraeg', the Welsh-speaking heartland.
- We have a good track record of supporting the arts, and have been leading the way as one of the most culturally-committed local authorities in Wales, as we continue to value and invest in the arts despite the challenge of austerity and public funding cuts.

Success Measures



Explaining the Results

- Comments on the 2018/19 [National Survey for Wales results will be available in June/July 2019](#).
- All learners in their final year of Foundation Phase must be assessed through teacher assessments. 53.5% of our Foundation Phase pupils received a teacher's assessment in Welsh which is slightly down on the previous year. **Comparative data to follow.**
- According to the [National Survey for Wales](#) the number of survey participants attending an arts event and visiting a museum in Wales during 2017/18 reduced slightly at 67.4% and 34.6% respectively, this is below the Welsh average figures of 68% and 40.4%. The number visiting heritage sites increased slightly to 64.7% this is above the Welsh average of 63.4%. Please note that the questions asked whether they attended or visited these in Wales and not specifically in Carmarthenshire.

Progress Made

- ⦿ Our action to promote the Strategy for Welsh Language is linked closely with the Welsh in Education Strategic Plan (WESP) and projects such as Cymraeg i Blant, which is funded by the Welsh Government. We have prepared resources to explain the benefits of a bilingual education and will continue to support the implementation of the WESP across the county.
- ⦿ In July 2018 we published a [Carmarthenshire Arts Strategy](#) which sets out 4 Strategic Priorities with detailed action plans and Key Milestones to support it.
- ⦿ Carmarthenshire Theatres have seen a 39% increase in tickets sales and a 42% increase in income during 2018/19.
- ⦿ We have been invited to support Arts Council Wales in developing a new strategic initiative to address the lack of Welsh language theatre being developed, and address the disconnection between the Welsh language work that's been created and what audiences want to see.
- ⦿ To improve the Welsh language of staff, during 2018/19 - 223 staff undertook training courses, 91 completed e-learning courses. In the Annual Language Skills Audit, an improvement was seen at all levels – e.g. staff with no Welsh verbal skills reduced from 15% to 11%. See Welsh Language Report - (link to be added)

Increasing our Staff CONFIDENCE to use Welsh



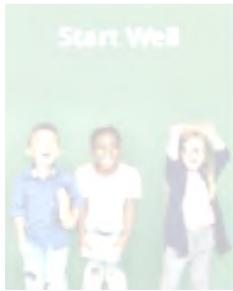
Members of staff attended a Welsh Language residential course to help improve their confidence in using the Welsh Language in the workplace



Executive Board Member
For Welsh Language, Culture and Tourism:
Cllr Peter Hughes-Griffiths



View our [detailed progress here](#)
against this objective



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Building a Better Council & Better Use of Resources





Well-being Objective 15a - Building a Better Council

We published a new Corporate Strategy incorporating 4 plans into 1

The New Corporate Strategy was published on the 30th June 2018. It consolidated the previous Corporate Strategy, our Improvement Plan, Well-being Objectives and the Executive Boards 5 year Plan -Moving Forward in Carmarthenshire.

Why it is important

- It is important that our strategic plans are aligned and integrated
- In Building a Better Council we want to make every effort to secure a more efficient, ethical, transparent and accountable local government that supports and enhances public participation and democracy.
- The Well-being of Future Generations Act requires **7 areas** of corporate change, which are a key expectation of the Future Generations Commissioner in Annual Reporting.

[FGC - The journey so far: May 2018](#)

| | |
|--|---|
| 1 Corporate Planning 2 Performance Management 3 Workforce Planning | Covered by Building a Better Council |
| 4 Financial Planning 5 Assets 6 Procurement 7 Risk | Covered by Making Better Use of Resources |

Success Measures

No year on year comparison available for these measures

 **TBC%** of people agree that they can access information about us in the way they would like to.
(previously 70.8%)
(Welsh average **TBC%**)
Source: National Survey for Wales

TBC% of people know how to find what services we provide
(previously 71.9%)
(Welsh average **TBC%**)
Source: National Survey for Wales

TBC% of people agree that they have an opportunity to participate in making decisions about the running of our services
(previously 11.4%)
(Welsh average **TBC%**)
Source: National Survey for Wales


Staff sickness is at a 4 year low
9.8 days per year
(with main cause of sickness being stress, mental health & fatigue)

Explaining the Results

- According to the 2018/19 [National Survey for Wales](#)
 - **Comments will follow when the data becomes available in June/July 2019.**
- Staff Sickness within the Authority has reduced from 10.1 days in 2017/18 to 9.8 days in 2018/19 (it was last at this level in 2014/15 with 9.6 days). Sickness data is regularly monitored and analysed to ensure the focus is on reducing absence, with a Challenge and Review forum which identifies where there are gaps as well examples of good practice. The main cause of sickness continues to be stress, mental health & fatigue.

Progress Made

Corporate Planning

- Since publication of the Carmarthenshire Well-being Plan the Public Service Board (PSB) has approved a new partnership structure and a series of Delivery Groups have been established.
- We are further developing the Council's means of undertaking consultation and developing ways of engaging with communities such as the Disability Partnership and the 50+ Forum.

Performance Management

- Wales Audit Office certified that our New Corporate Strategy (June 2018) and our Annual Report(October 2018) satisfied legislative requirements
- To ensure we take all reasonable steps to meet our Well-being Objectives, we reshaped our Performance Information Monitoring System (PIMS) and the business planning format

Workforce Planning

- We have been awarded the *silver accreditation* against the Investors in People (IIP) Standard.
- In March 2018 we began paying the equivalent of the Foundation Living Wage to our staff (explained more fully in WBO5 – Tackling Poverty by doing all we can to prevent it, help people into work & improve the lives of those living in poverty)
- We have signed up to the '*Time to Change pledge*' which is a public declaration that an organisation wants to step up to tackle mental health stigma and discrimination.

As part of the National Apprenticeship week we celebrated the achievements of staff who have completed their apprenticeships



Executive Board Member For
HR, Performance Mgt, ICT, TIC:
Cllr Mair Stephens



View our [detailed progress here](#)
against this objective



Well-being Objective 15b - Making Better Use of Resources

Over the last 5 years we have had to manage reductions in service budgets of around £50 million, with minimum impact on front line services.

The financial position faced by local authorities has had a consistent theme with the level of resources available to public services seeing significant reductions. We have had to manage reductions in service budgets, whilst at the same time the pressures on the budget have been increasing in terms of demand and expectations. We strive to manage this situation by reducing our spending without any significant impact on the frontline services valued by our communities.

Why it is important

- There are increasing demands and expectations yet less resources are available. Under these conditions we need to work even more efficiently and effectively to maintain services and improve where we can, delivering 'more (or even the same) for less'.
- Further financial pressures are likely to arise from such things as rising energy costs, an increasing number of older people needing services from us, office, school buildings and highways that require significant investment, and this is in addition to the current uncertainty in the economic outlook as the UK embarks on the process of leaving the European Union.
- The Well-being of Future Generations Act requires **7 areas** of corporate change, **4** within Making Better Use of Resources which are a key expectation of the Future Generations Commissioner in Annual Reporting.

4 Financial Planning

5 Assets

6 Procurement

7 Risk

Making Better Use of Resources

[FGC - The journey so far: May 2018](#)

Success Measures



14% increase of 'Do it online' payments (From 34,494 to 39,321)



£TBCm current savings were made in 2018/19

No year on year comparison available

TBC% of people agree that we ask for their views before setting our budget



(previously 8%)
(Welsh average **TBC%** and in **TBCth** place)
(Source: National Survey for Wales)

Explaining the Results

- More customers are **paying for services online** with the number of payments increasing by 5% from 34,494 in 2017/18 to **39,321 in 2018/19**.
- Addressing this well-being priority cuts across all service areas and is both about investment as well as efficiency savings. The Council is committed to financially sustainable delivery models - there are many examples of this across different departments, such as increased *Extra Care Provision* where it better meets service user needs, a move towards *agile working*, thus reducing the Council's estate costs in the future.
- **Comments will follow when the [National Survey for Wales](#) data becomes available in June/July 2019.**

Progress Made

Financial Planning:

- Our Well Being Objectives identified financial commitments to each objective and the Members Budget Seminars identified our Well Being Objectives when considering budget proposals. Impact assessments also ensured the impact of our Well Being Objectives were considered.
- We have improved our financial reporting by providing sufficient information on reserves and a clear audit trail for decisions regarding reserves and have strengthened our financial planning arrangements. Business Plans are presented to Scrutiny Committees at the same time of budget proposal consultations, 3 year savings proposals are prepared and detailed monitoring is in place.

Assets:

- Work continued on the collation of data on all community based assets with a view to making better use of facilities. Community Asset transfer discussions are ongoing with various interested parties.

Procurement:

- In June 2018 we published our [Procurement Strategy 2018-22](#) which sets out our strategic priorities and our commitment to ensuring that the economic, social and environmental well-being of Carmarthenshire is at the heart of our activities.

Risks:

- Our Corporate, Departmental and Service Risk Registers were all updated in 2018/19 in line with the Risk Management & Contingency Planning Strategy 2018-22 and the Well-being of Future Generations Act.

We are committed to delivering Community Benefits, an £8.8 Million scheme for Ysgol Penrhos in Llanelli reported that for every £1 spent £1.86 was reinvested back into the Welsh Economy



Executive Board Member
For Resources: Cllr David Jenkins



View our [detailed progress here](#)
against this objective

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APPENDICES

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Local Government (Wales) Measure 2009 and Well-being of Future Generations Act (Wales) 2015

The Local Government (Wales) Measure 2009 and the Well-being of Future Generations Act (Wales) 2015 are separate but interconnected legal obligations. Our Well-being Plan combined both requirements and this Annual Report does the same.

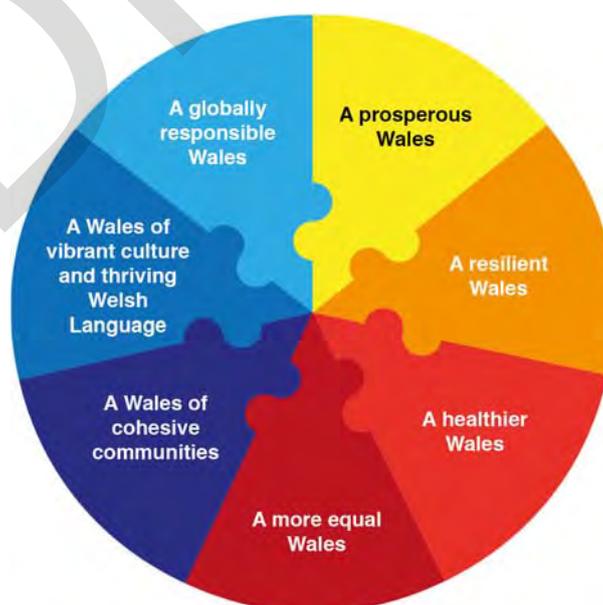
The Local Government (Wales) Measure 2009

- The Local Government (Wales) Measure 2009 requires the Council to set Improvement Objectives every year. They do not have to change every year, or be deliverable within one year.
- Our Improvement Objectives are essentially the same as our Well-being Objectives as they are based on a thorough evidence-based understanding of the communities we serve and local needs. We compare our Service performance and satisfaction results with all Councils in Wales to make sure we improve where we most need to.
- We have a duty to improve, often delivering 'more (or even the same) for less'.

Well-being of Future Generations Act (Wales) 2015

This is an Act introduced by the Welsh Government which will change aspects of how we work. The general purpose of the Act, is to ensure that the governance arrangements of public bodies for improving the well-being of Wales, take the needs of future generations into account. The Act is designed to improve the economic, social and environmental well-being of Wales, in accordance with sustainable development principles. The new law states that:-

- We must carry out sustainable development, improving the economic, social, environmental and cultural well-being of Wales. The sustainable development principle is **'... the public body must act in a manner which seeks to ensure that the needs of the present are met without compromising the ability of future generations to meet their own needs.'**
- We must demonstrate 5 ways of working:
Long term, integrated, involving, collaborative and preventative (see **Appendix 1**)
- We must work towards achieving all of the 7 national well-being goals in the Act. Together they provide a shared vision for public bodies to work towards.



For the first time in Wales, the Well-being of Future Generations Act, provides a shared vision for all public bodies in Wales to work towards. As a public body subject to the Act we were required to set and publish Well-being Objectives that maximised our Contribution to the Well-being Goals.

How our Well-being Objectives contribute to the 7 National Well-being Goals

| Carmarthenshire's 2017/18 Well-being Objectives / KIOPs | | | 7 National Well-being Goals | | | | | | |
|--|----|--|-----------------------------|------------|-----------|------------|-------------------------|-------------------------------------|--------------------------|
| | | | Prosperity | Resilience | Healthier | More equal | Cohesive Communities | Vibrant culture & Welsh Language | Global responsibility |
| Start Well | 1 | Help to give every child the best start in life and improve their early life experiences. | ✓ | | ✓ | ✓ | ✓ | | |
| | 2 | Help children live healthy lifestyles | ✓ | | ✓ | ✓ | ✓ | ✓ | |
| | 3 | Support and improve progress and achievement for all learners | ✓ | ✓ | | ✓ | | ✓ | ✓ |
| | 4 | Reduce the number of young adults that are Not in Education, Employment or Training | ✓ | | ✓ | ✓ | ✓ | | |
| Live Well | 5 | Tackle poverty by doing all we can to prevent it, help people into work and improve the lives of those living in poverty | ✓ | | ✓ | ✓ | ✓ | | |
| | 6 | Create more jobs and growth throughout the county | ✓ | | ✓ | ✓ | ✓ | ✓ | |
| | 7 | Increase the availability of rented and affordable homes | ✓ | ✓ | ✓ | ✓ | ✓ | | ✓ |
| | 8 | Help people live healthy lives (tackling risky behaviour & obesity) | ✓ | | ✓ | ✓ | ✓ | ✓ | |
| Age Well | 9 | Support good connections with friends, family & safer communities | | | ✓ | ✓ | ✓ | | ✓ |
| | 10 | Support the growing numbers of older people to maintain dignity & independence in their later years | ✓ | | ✓ | ✓ | ✓ | ✓ | |
| | 11 | A Council-wide approach to support Ageing Well in the county | ✓ | | ✓ | ✓ | ✓ | ✓ | |
| In a Healthy, Safe & Prosperous Environment | 12 | Look after the environment now and for the future | ✓ | ✓ | ✓ | | | | |
| | 13 | Improve the highway and transport infrastructure and connectivity | ✓ | ✓ | ✓ | ✓ | ✓ | | |
| | 14 | Promote Welsh Language and Culture | ✓ | ✓ | | ✓ | ✓ | ✓ | |
| | 15 | Building a Better Council and Making Better Use of Resources | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |

Success measures for our Well-being Objectives

Additional results and comparative data will become available later in the year

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National Survey for Wales Results

Data becomes available in phases from end of June.

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How our 2018/19 results for Public Accountability Measures compare to other Councils in Wales

Here are the key dates for the 2018-19 data collection and publication from DataCymru:

| Activity | Date |
|--|------------------|
| Education and Planning data published | 01/07/2019 |
| Sign off form available (collected data only) | 14/06/2019 |
| Sign off deadline (collected data only) | 21/06/2019 |
| Data pre-released (collected data only) | 05/07/2019 |
| 'Collected' data published: <ul style="list-style-type: none"> • Corporate Services; • Environmental Services; • Housing (including PAM/012); • Leisure and Culture (PAM/017); • Highways Services; and • Public Protection. | 29/07/2019 |
| 'Sourced' data published: <ul style="list-style-type: none"> • Housing (PAM036 / PAM038); • Leisure and Culture (PAM/040); • Waste Services | 04/11/2019 (Tbc) |
| Leisure and Culture (PAM041 / PAM042) data published | 02/12/2019 (Tbc) |
| Social care data published | Tbc |

Our Regulatory Reports

The following list of regulatory reports were issued during the last twelve months:



LOCAL REPORTS

| |
|--|
| Annual Improvement Report: 2017-18 (Aug 2018) |
| Evaluation of the Council's Review of People Performance Management 2017 (April 2018) |
| Scrutiny: Fit for the Future? Review (June 2018) |
| Audit Committee Effectiveness (July 2018) |
| Local Government Services to Rural Communities (Nov 2018) |
| Provision of Local Government Services to Rural Communities: Community Asset Transfer (Nov 2018) |
| Local Government Use of Data (Jan 2019) |
| Well-being of Future Generations examination - WBO 2 (Feb 2019) |

NATIONAL REPORTS

| |
|---|
| Speak My language: Overcoming Language & Communication Barriers in Public Services (April 2018) |
| Strategic Commissioning of Accommodation Services for Adults with Learning Disabilities (May 2018) |
| National Fraud Initiative in Wales 2016-18 (Oct 2018) |
| Procuring Residual and Food Waste Treatment Capacity (Oct 2018) |
| Managing the Impact of Brexit on the Rural Development Programme in Wales (Nov 2018) |
| Waste Management in Wales: Municipal Recycling (Nov 2018) |
| The Maturity of Local Government in Use of Data (Dec 2018) |



To follow



To Follow





We would welcome your feedback,
please send your thoughts, views and opinions to:



Performance Management
Regeneration and Policy
Chief Executive's Department
County Hall
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Carmarthenshire SA31 1JP



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